

Strategic Plan 2024–2026

Our Mission

To build the knowledge and skills of individuals and communities to assist them achieve their goals and participate successfully in the Australian community

Markers of Success

1. Sufficient capital invested to achieve a passive income to fund new local initiatives
2. A suite of course and service offerings with delivery methods aligned to the needs of the local community
3. Operates from a range of locations demonstrating the strength of our relationships with Local Government and other community organisations
4. Documented employment pathways with employers
5. Larger and more diverse income streams
6. Progress with addressing digital exclusion for NMLL students and the local communities

Our Values

Our values will be reflected in our behaviour and the way we work:

- Compassion** We are sensitive, understanding and caring in our service of each other and all people
- Integrity** We are honest, accountable, transparent and fair in all our work and relationships
- Respect** We treat each person as we expect to be treated, offering acceptance and support in the face of challenges
- Creativity** We develop and co-design effective, innovative and sustainable ways to fulfil our mission
- Diversity** We build social cohesion by creating opportunities to engage and value everybody: we celebrate diversity
- Celebration** We recognise and celebrate the efforts and achievements of our students and participants, their families, our staff and volunteers.

Goals				
Sustainability To have reliable, diverse income sources with inbuilt flexibility to meet present and future needs	Influence To use our expertise and capacities to act as an agent of change for and with the communities we work with	Capacity To ensure NMLL develops the capacity and resources to meet current and emerging demands	Communities & People To assist individuals and communities to achieve their goals and participate successfully in the Australian community	Innovation To adapt our programs and services to meet the needs of people and communities