Q1. I developed the skills expected from this training
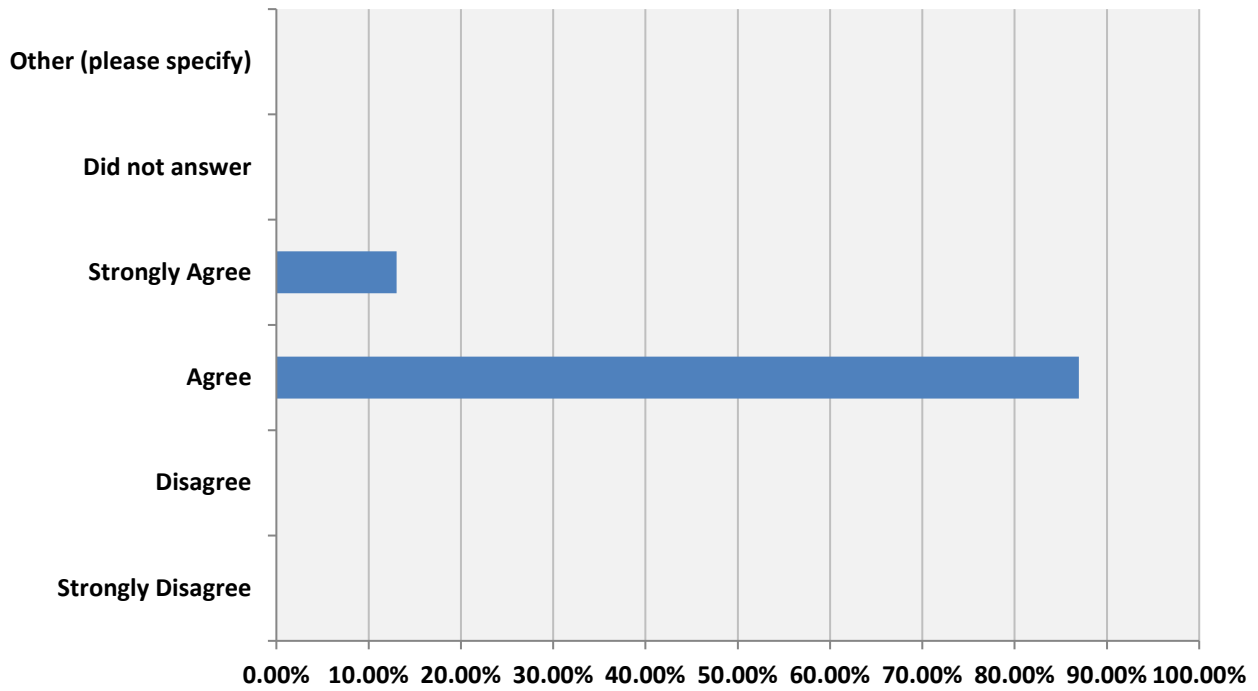
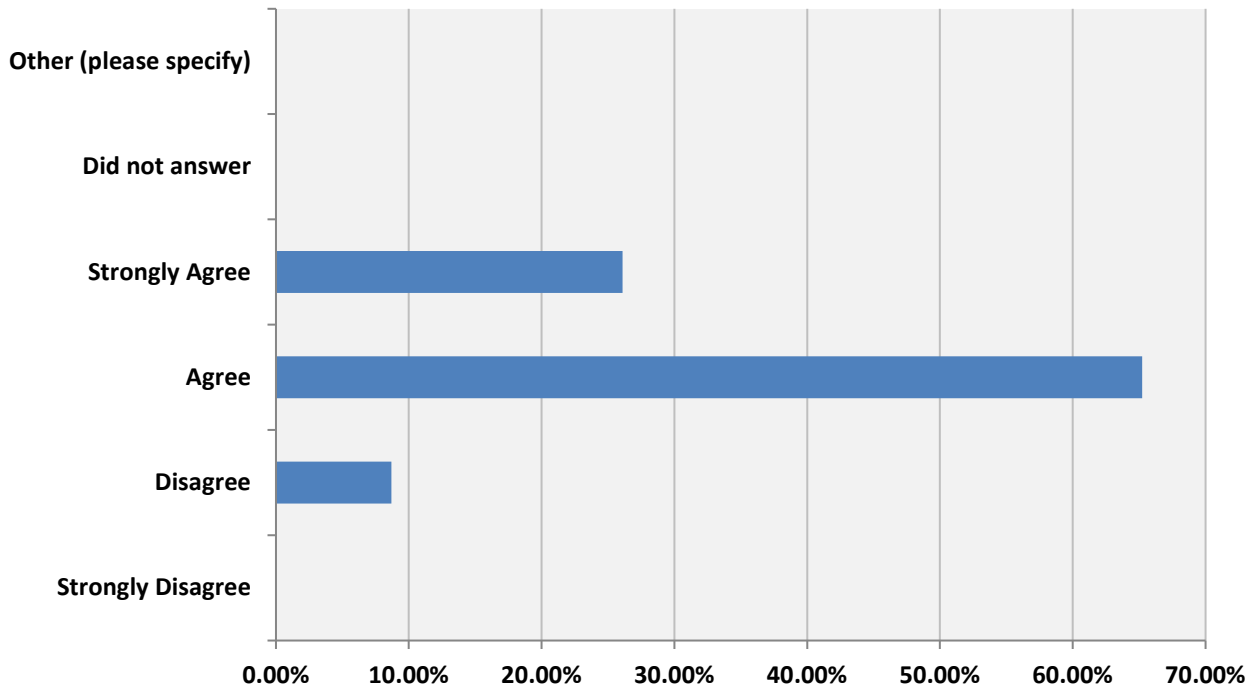| Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**0.00%**	0
Agree	**86.96%**	20
Strongly Agree	**13.04%**	3
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q2. I identified ways to build on my current knowledge and skills
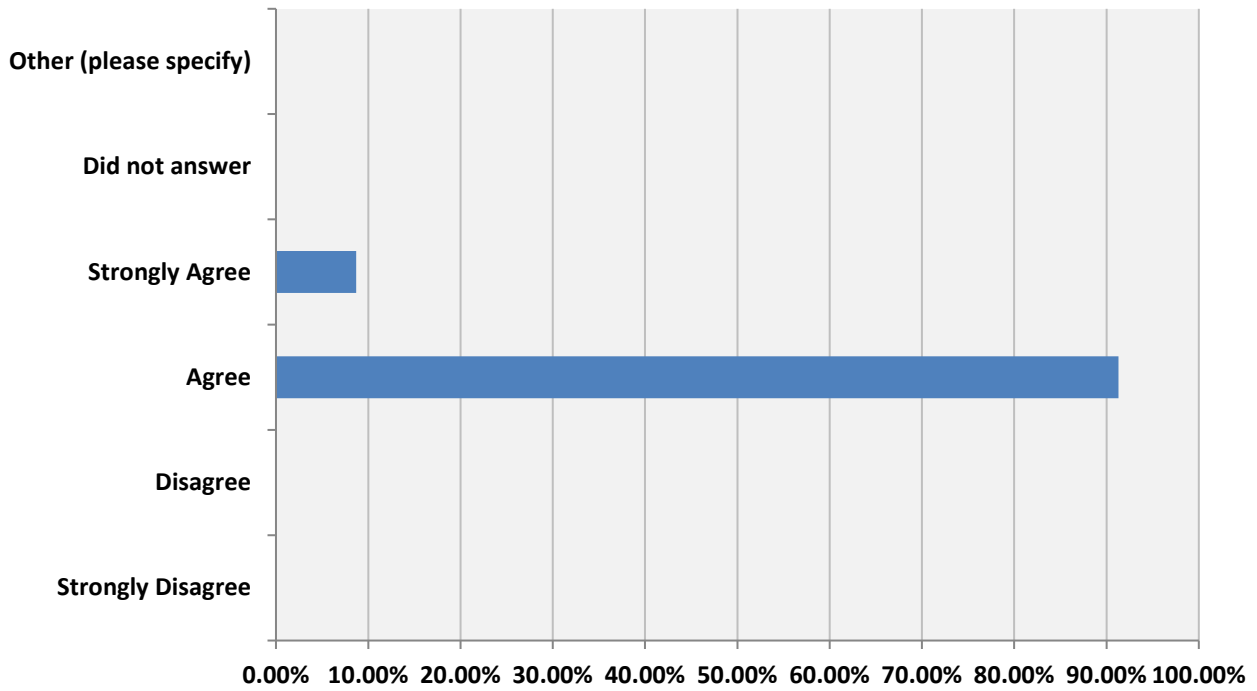
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	91.30%	21
Strongly Agree	8.70%	2
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q3. The training focused on relevant skills

Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**8.70%**	2
Agree	**65.22%**	15
Strongly Agree	**26.09%**	6
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q4. I developed the knowledge expected from this training
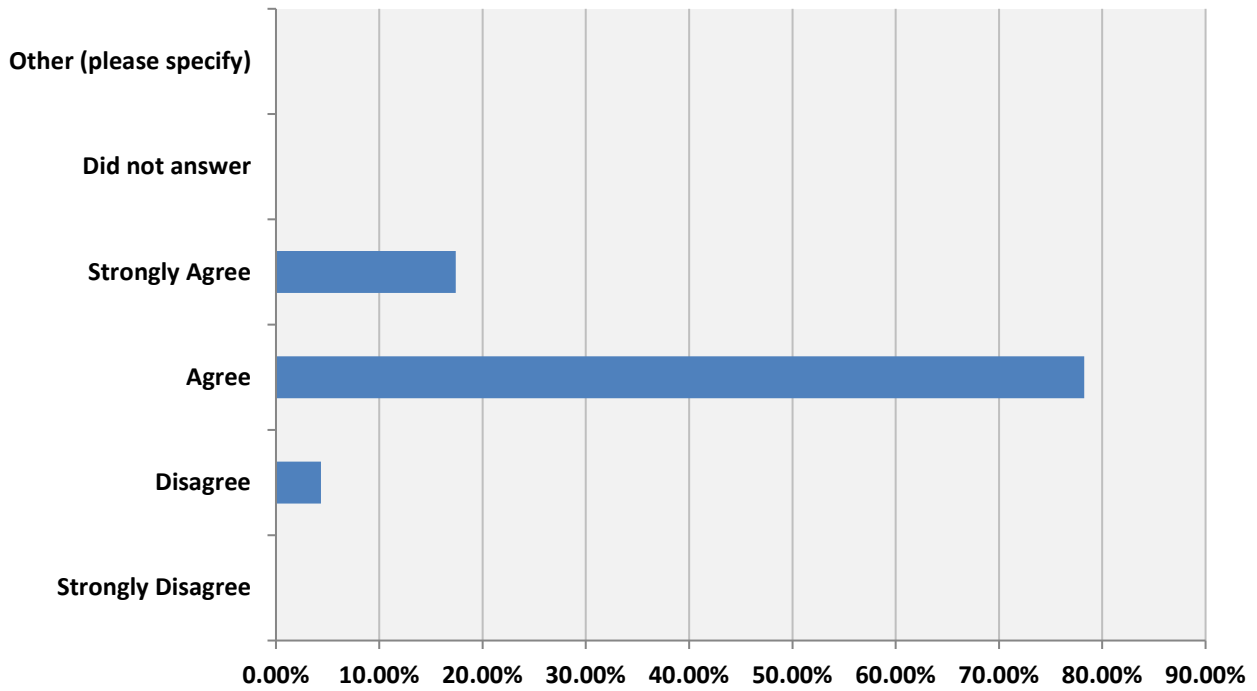
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	78.26%	18
Strongly Agree	17.39%	4
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q5. The training prepared me well for work
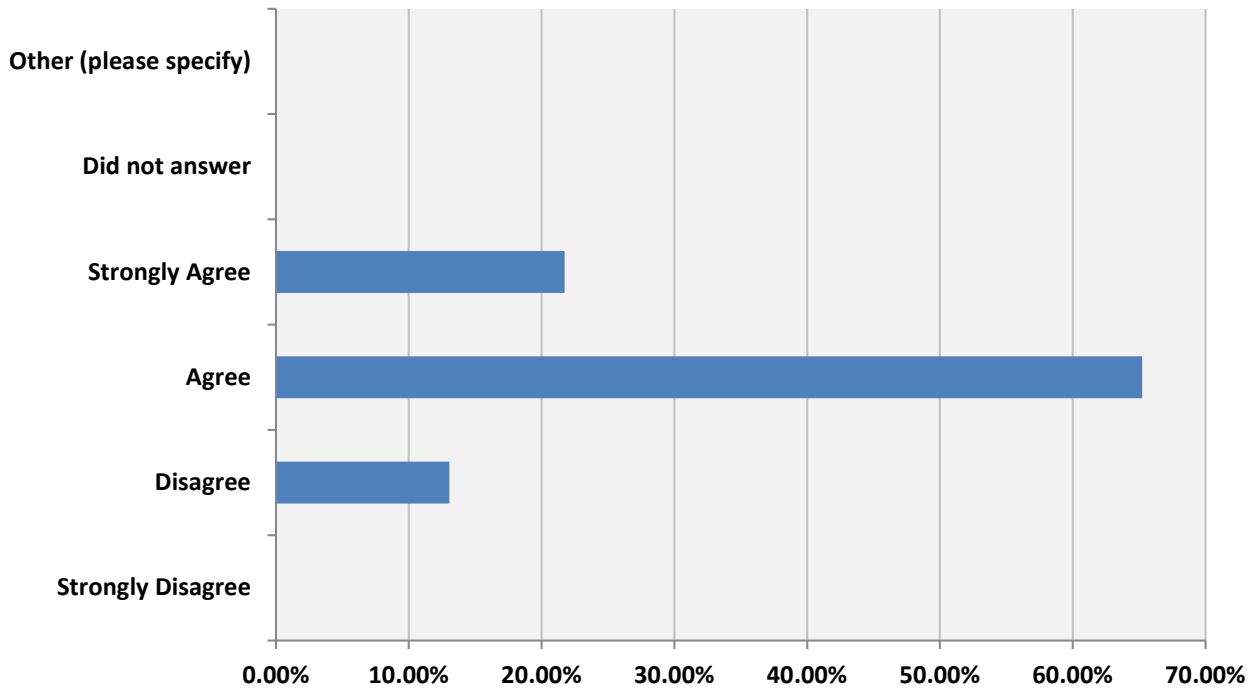
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**13.04%**	3
Agree	**65.22%**	15
Strongly Agree	**21.74%**	5
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q6. I set high standards for myself in this training
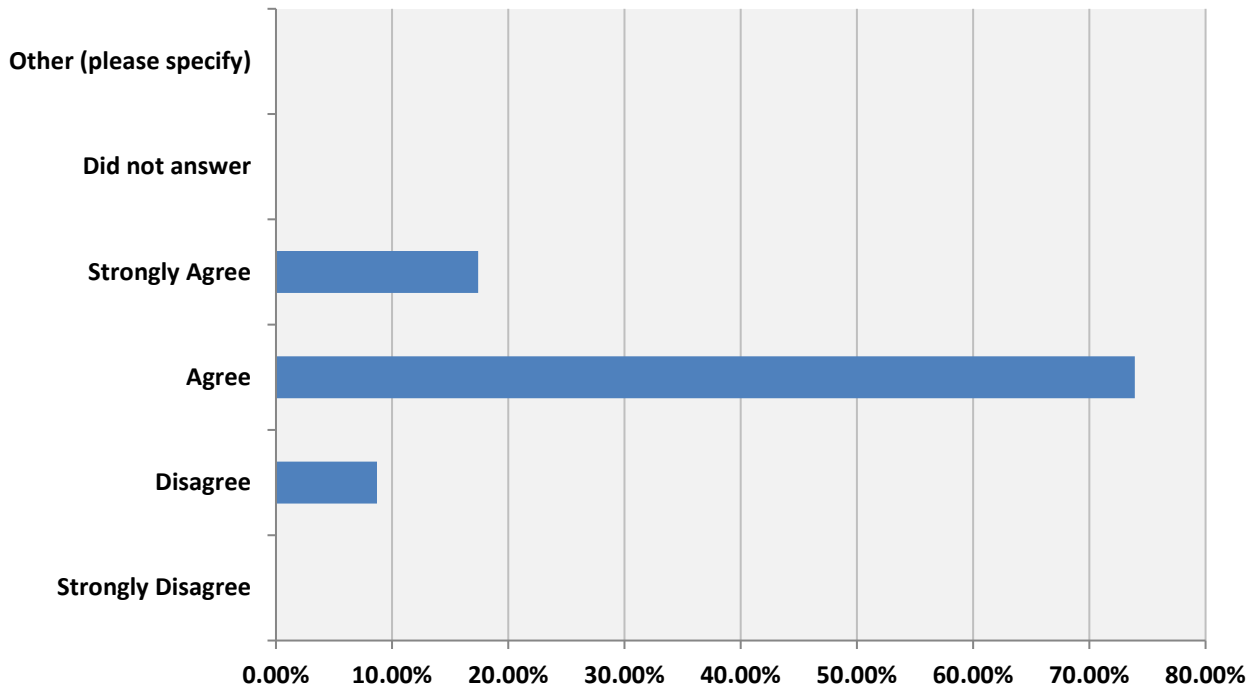
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	73.91%	17
Strongly Agree	17.39%	4
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q7. The training had a good mix of theory and practice
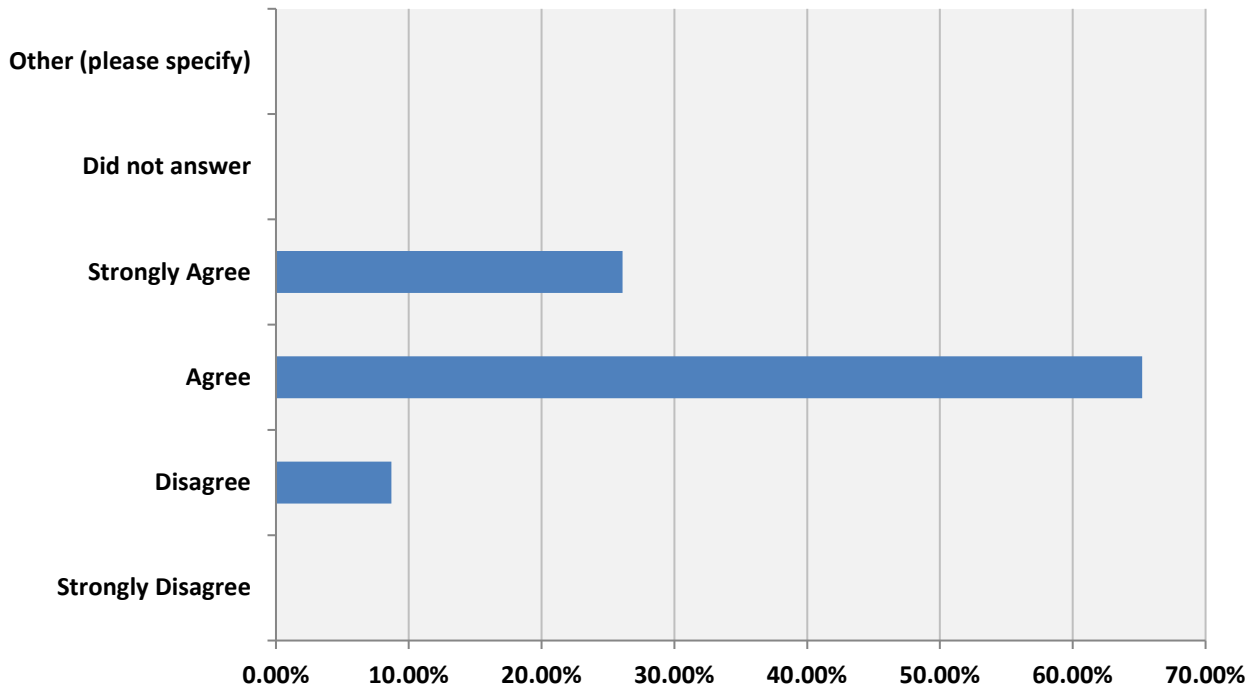
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	65.22%	15
Strongly Agree	26.09%	6
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q8. I looked for my own resources to help me learn
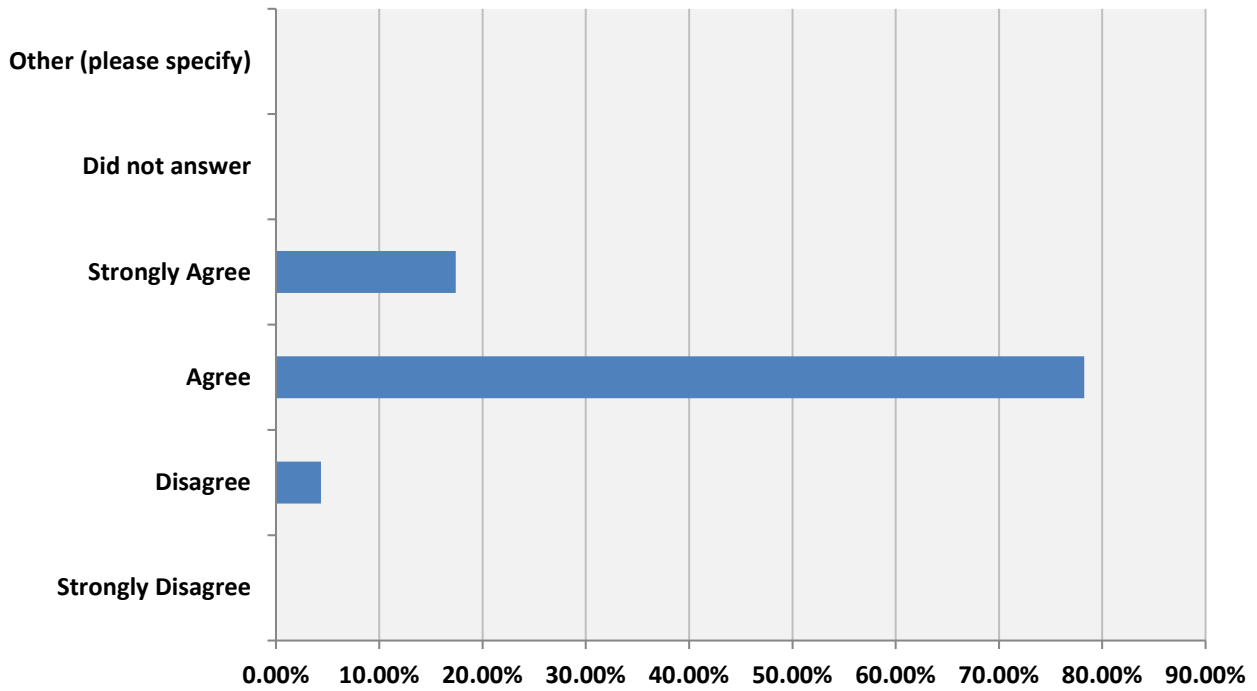
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	78.26%	18
Strongly Agree	17.39%	4
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q9. Overall I am satisfied with the training
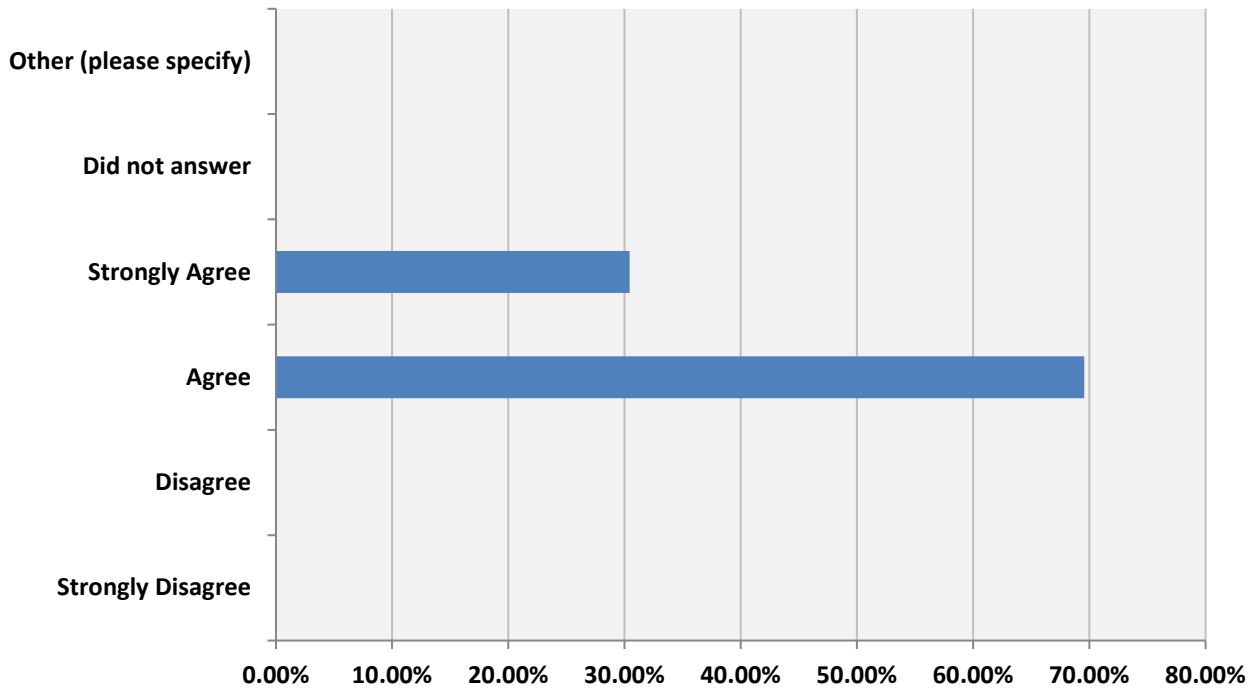
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	69.57%	16
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q10. I would recommend the training organisation to others
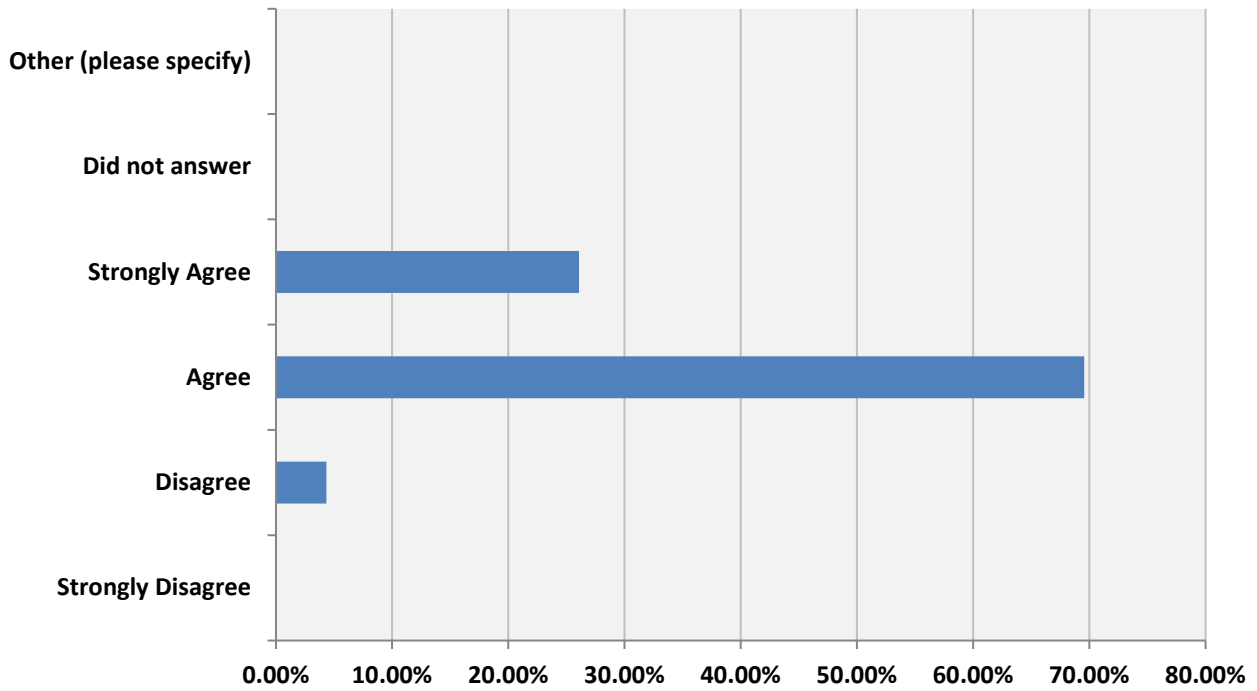
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	69.57%	16
Strongly Agree	26.09%	6
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q11. Training organisation staff respected my background and needs
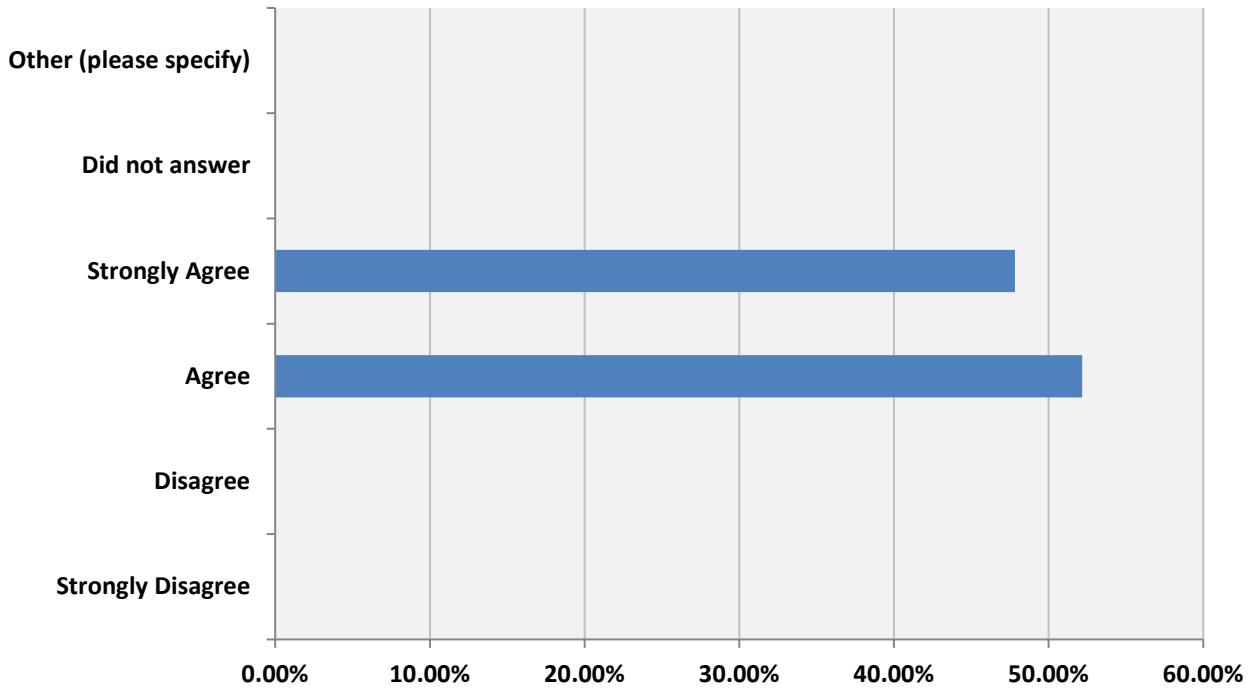
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	52.17%	12
Strongly Agree	47.83%	11
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q12. I pushed myself to understand things I found confusing
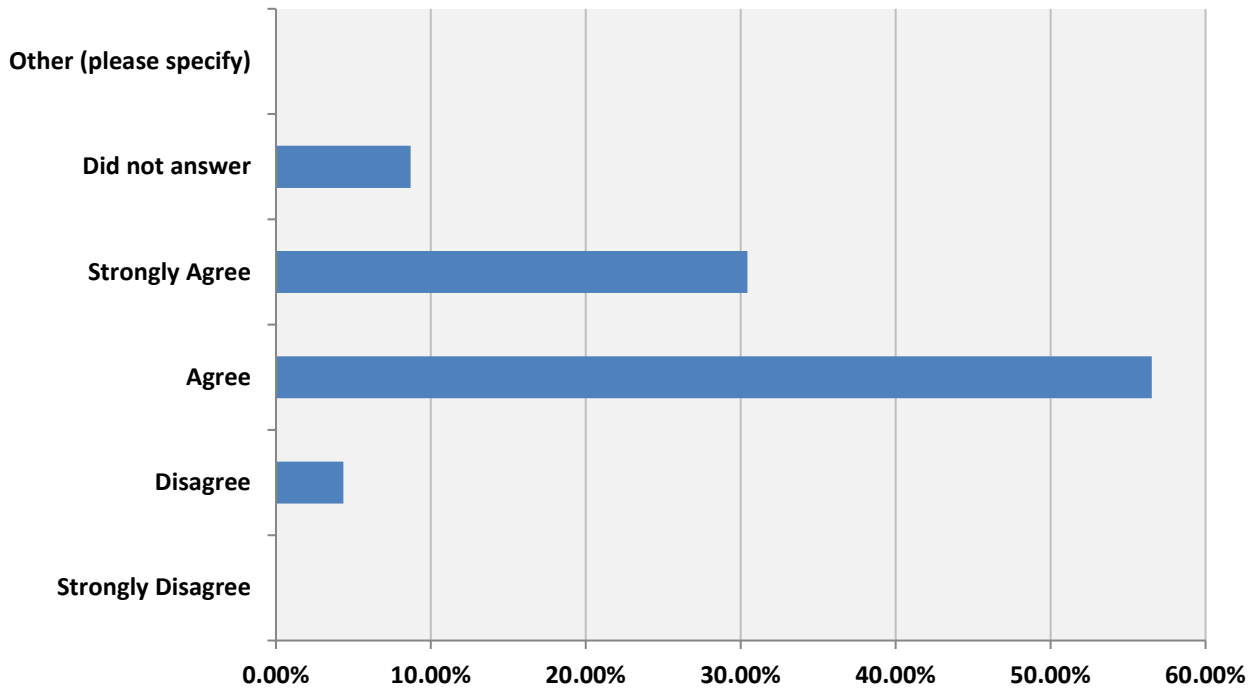
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	56.52%	13
Strongly Agree	30.43%	7
Did not answer	8.70%	2
Other (please specify)	0.00%	0
Total		23

Q13. Trainers had an excellent knowledge of the subject content
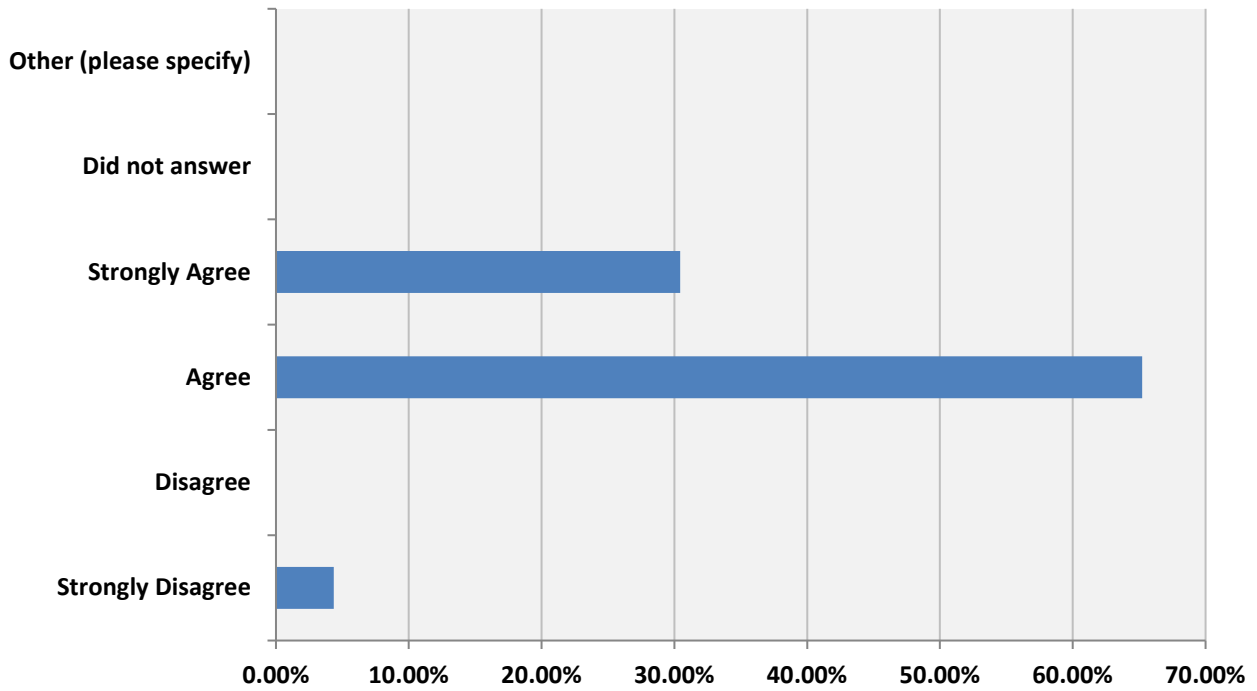
Answer Choices	Responses	
Strongly Disagree	**4.35%**	1
Disagree	**0.00%**	0
Agree	**65.22%**	15
Strongly Agree	**30.43%**	7
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q14. I received useful feedback on my assessments
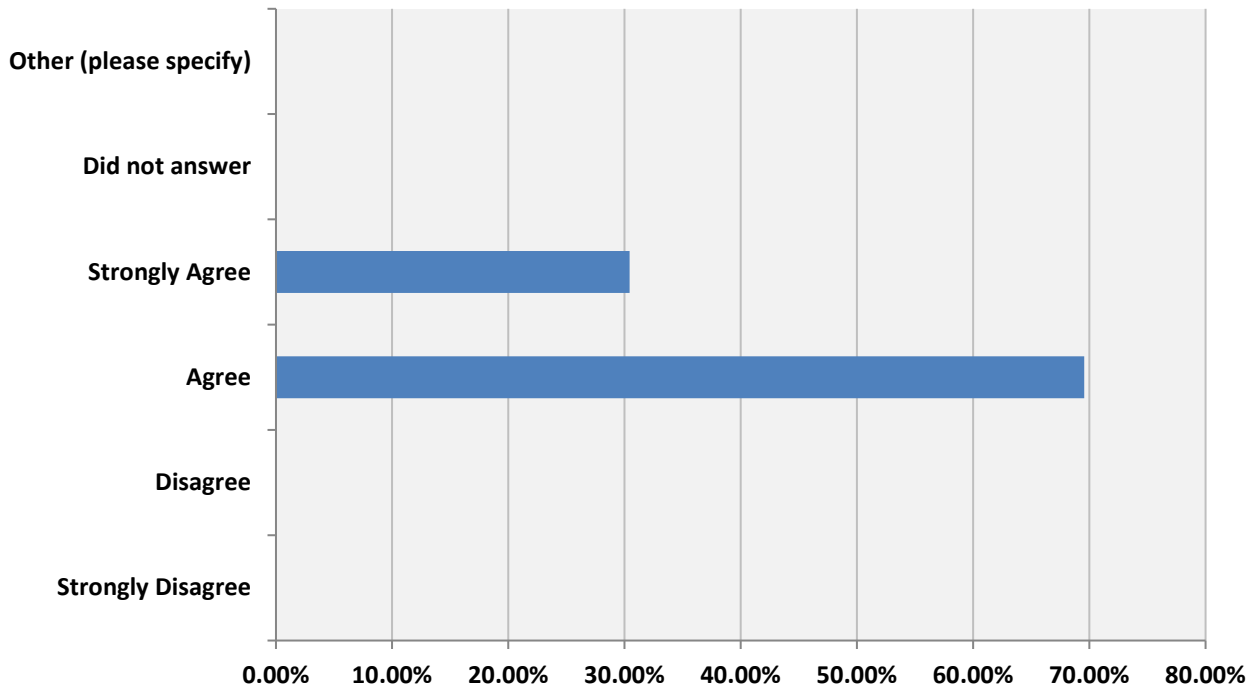
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	69.57%	16
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q15. The way I was assessed was a fair test of my skills and knowledge
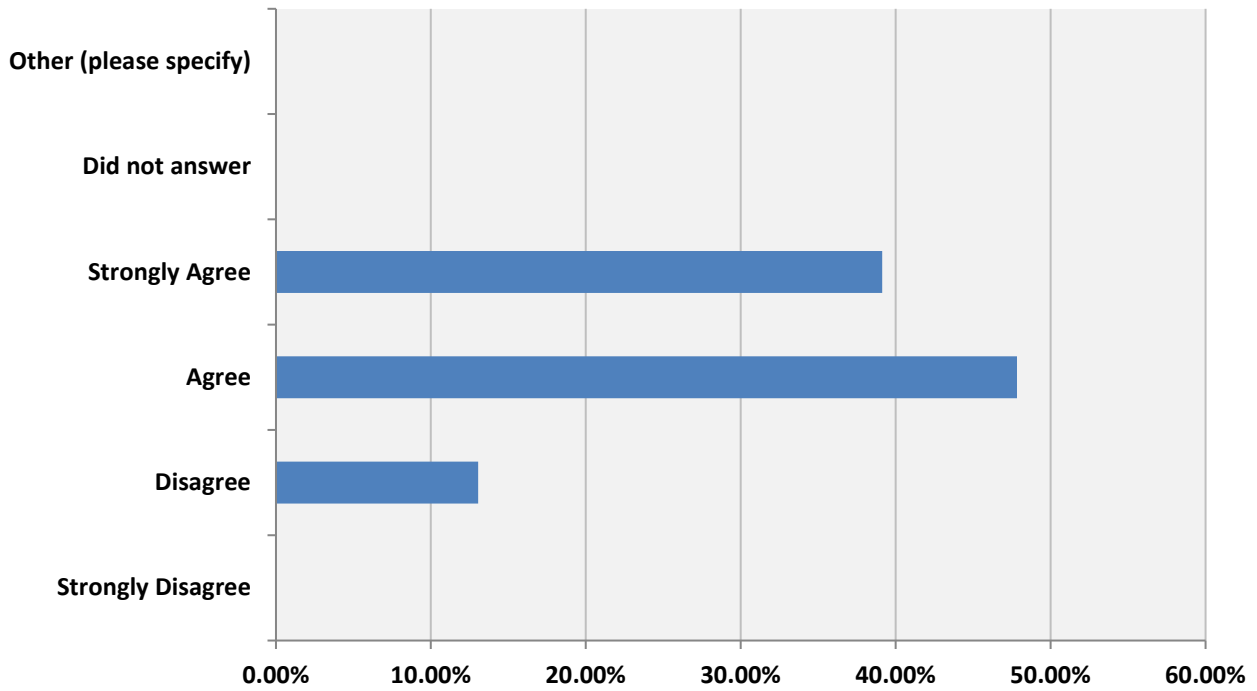
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	13.04%	3
Agree	47.83%	11
Strongly Agree	39.13%	9
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q16. I learned to work with people
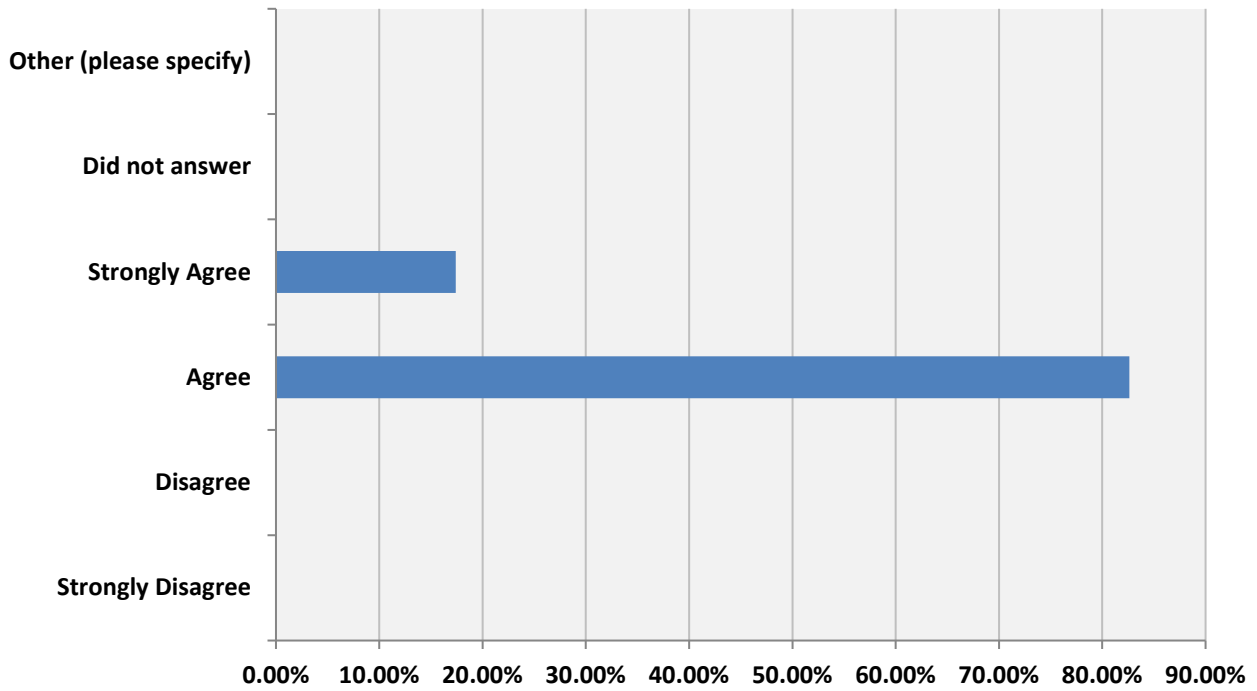
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**0.00%**	0
Agree	**82.61%**	19
Strongly Agree	**17.39%**	4
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q17. The training was at the right level of difficulty for me
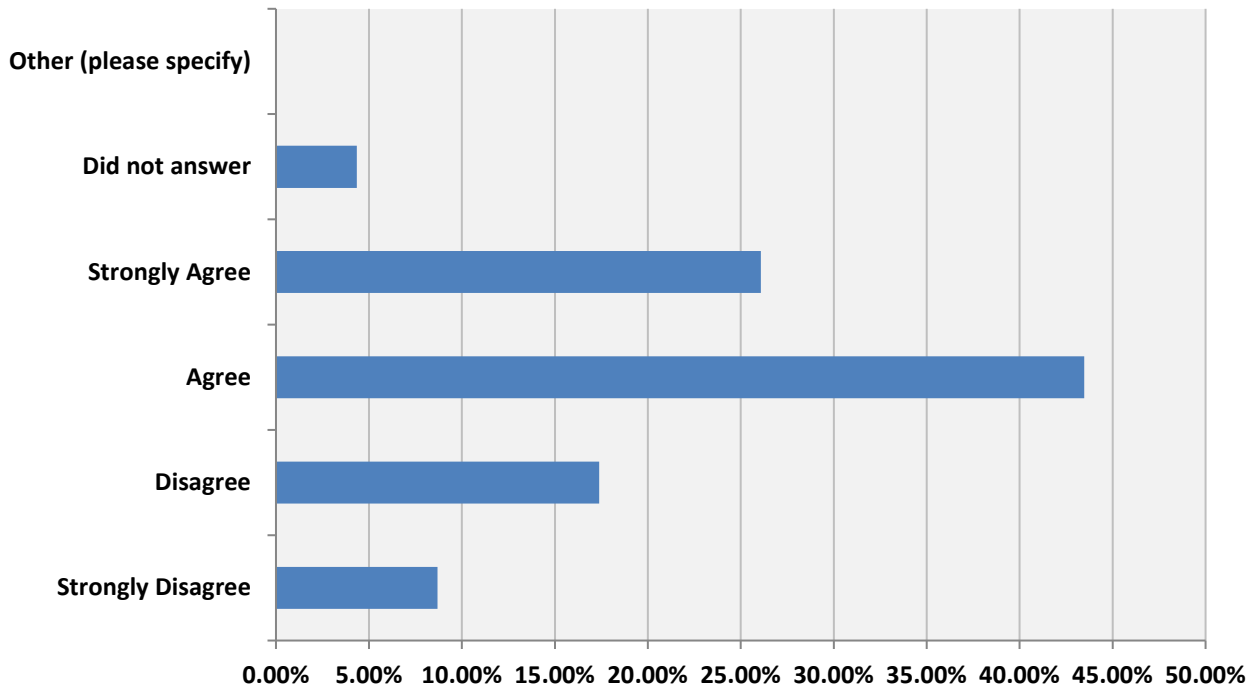
Answer Choices	Responses	
Strongly Disagree	8.70%	2
Disagree	17.39%	4
Agree	43.48%	10
Strongly Agree	26.09%	6
Did not answer	4.35%	1
Other (please specify)	0.00%	0
Total		**23**

Q18. The amount of work I had to do was reasonable
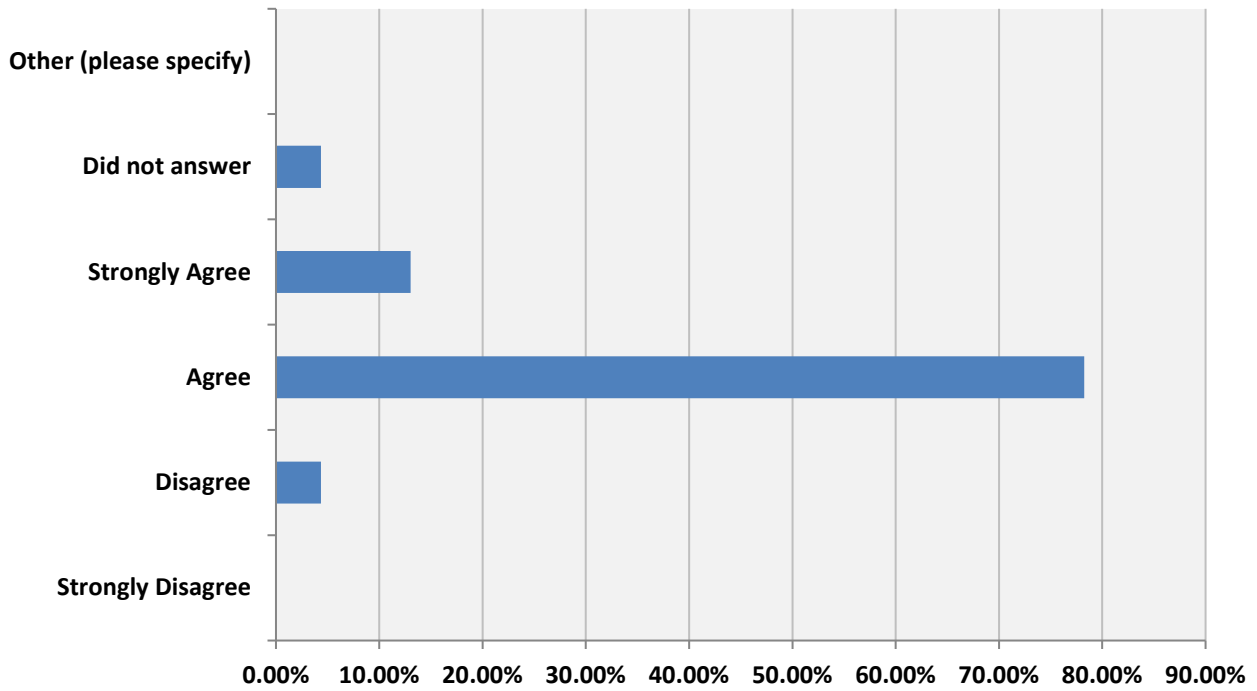
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	78.26%	18
Strongly Agree	13.04%	3
Did not answer	4.35%	1
Other (please specify)	0.00%	0
Total		23

Q19. Assessments were based on realistic activities
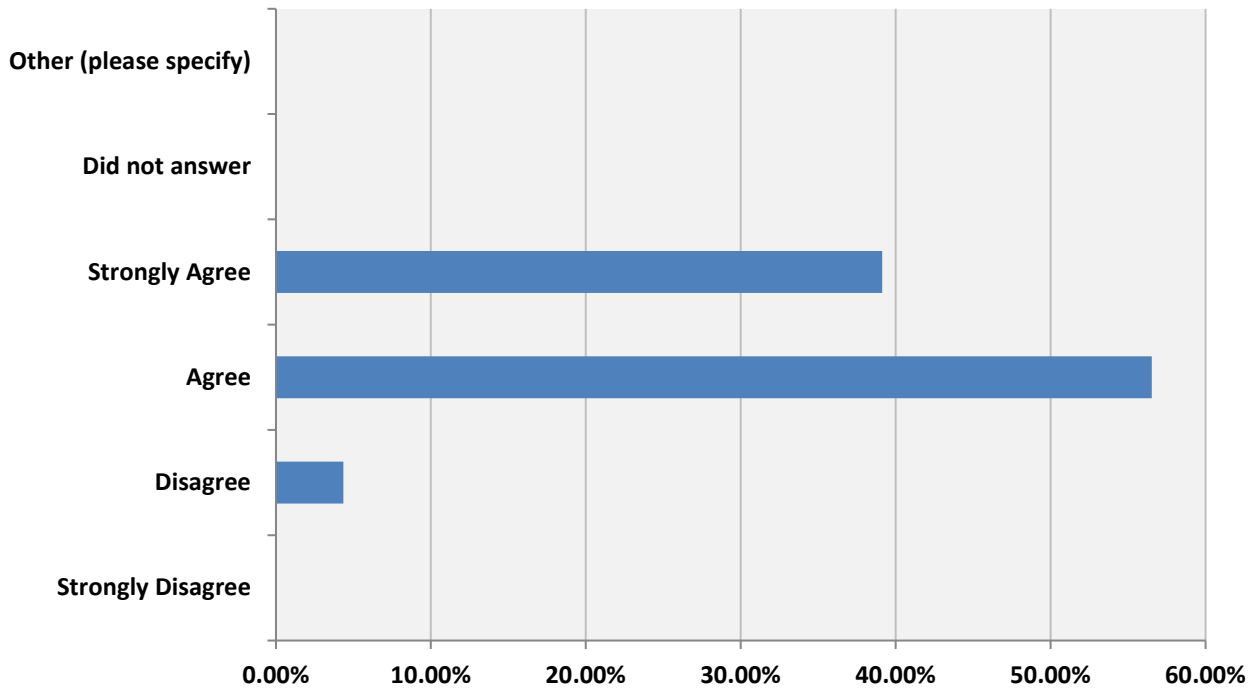
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	56.52%	13
Strongly Agree	39.13%	9
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q20. It was always easy to know the standards expected
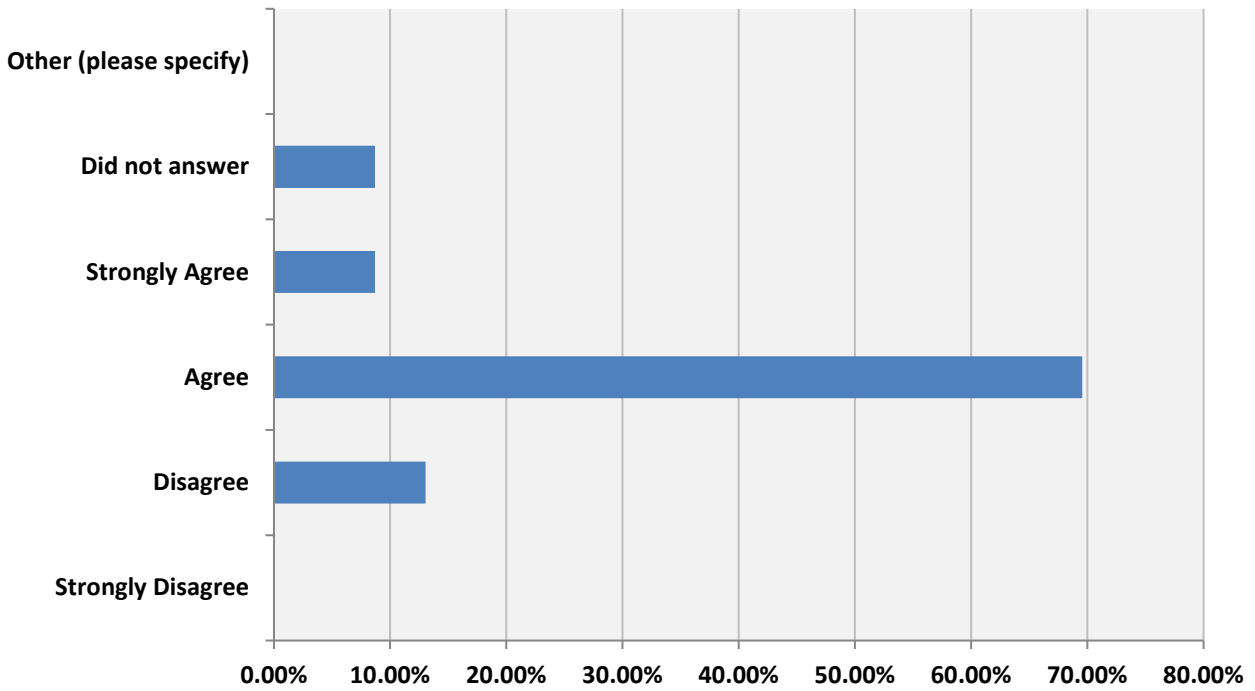
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	13.04%	3
Agree	69.57%	16
Strongly Agree	8.70%	2
Did not answer	8.70%	2
Other (please specify)	0.00%	0
Total		**23**

Q21. Training facilities and materials were in good condition
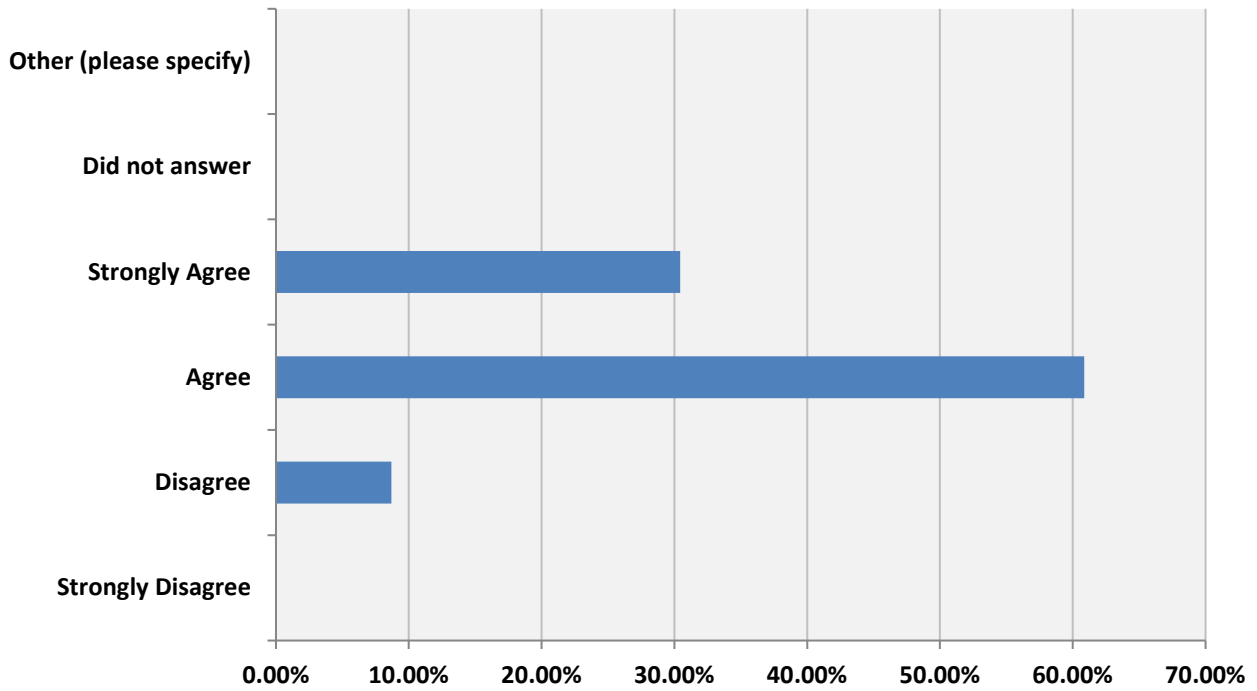
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	60.87%	14
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		**23**

Q22. I usually had a clear idea of what was expected of me
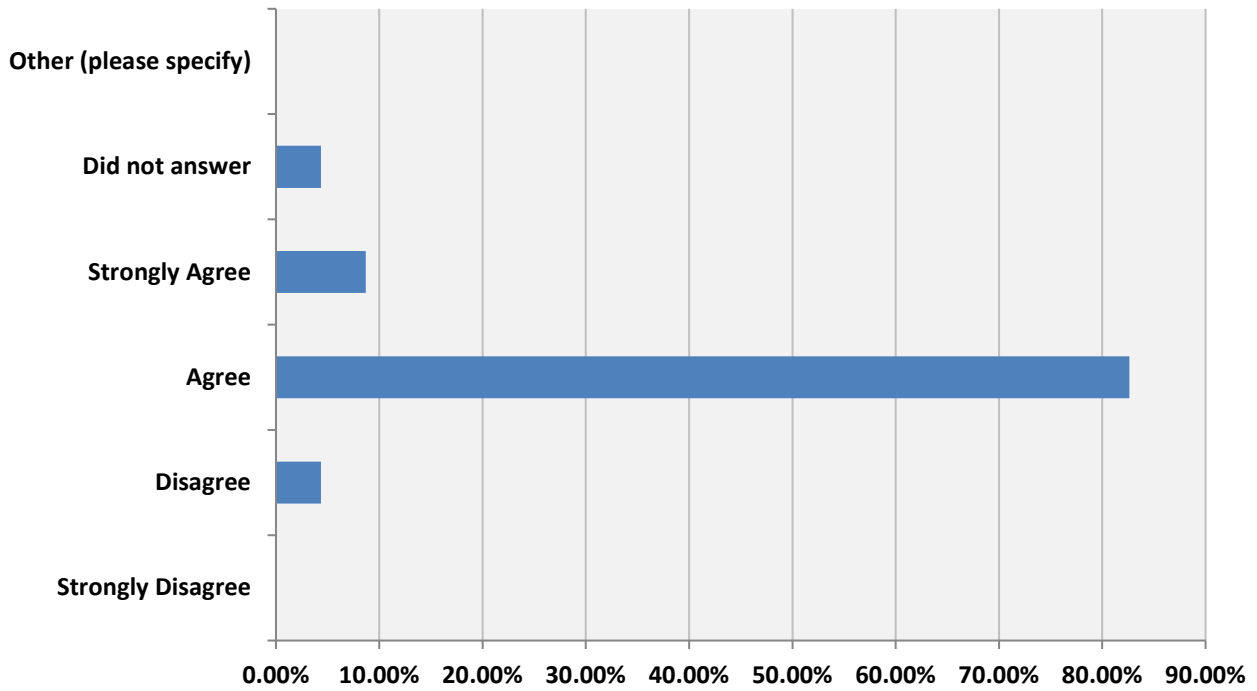
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	82.61%	19
Strongly Agree	8.70%	2
Did not answer	4.35%	1
Other (please specify)	0.00%	0
Total		23

Q23. Trainers explained things clearly
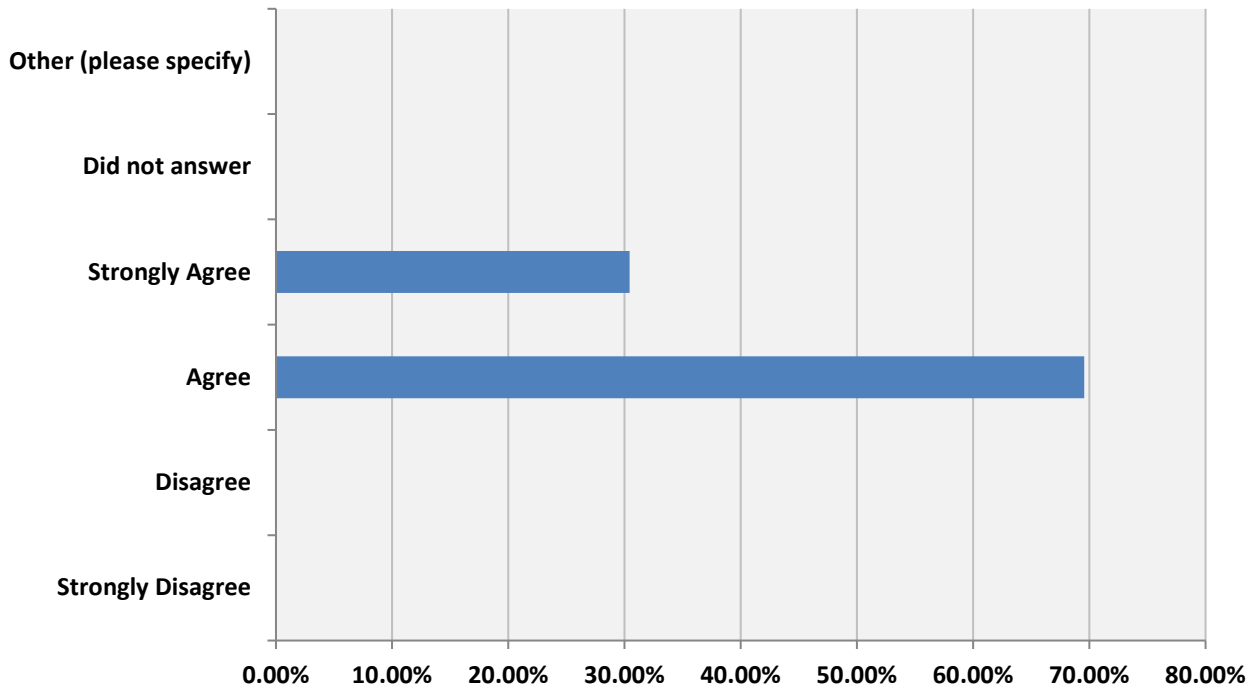
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**0.00%**	0
Agree	**69.57%**	16
Strongly Agree	**30.43%**	7
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q24. The training organisation had a range of services to support learner
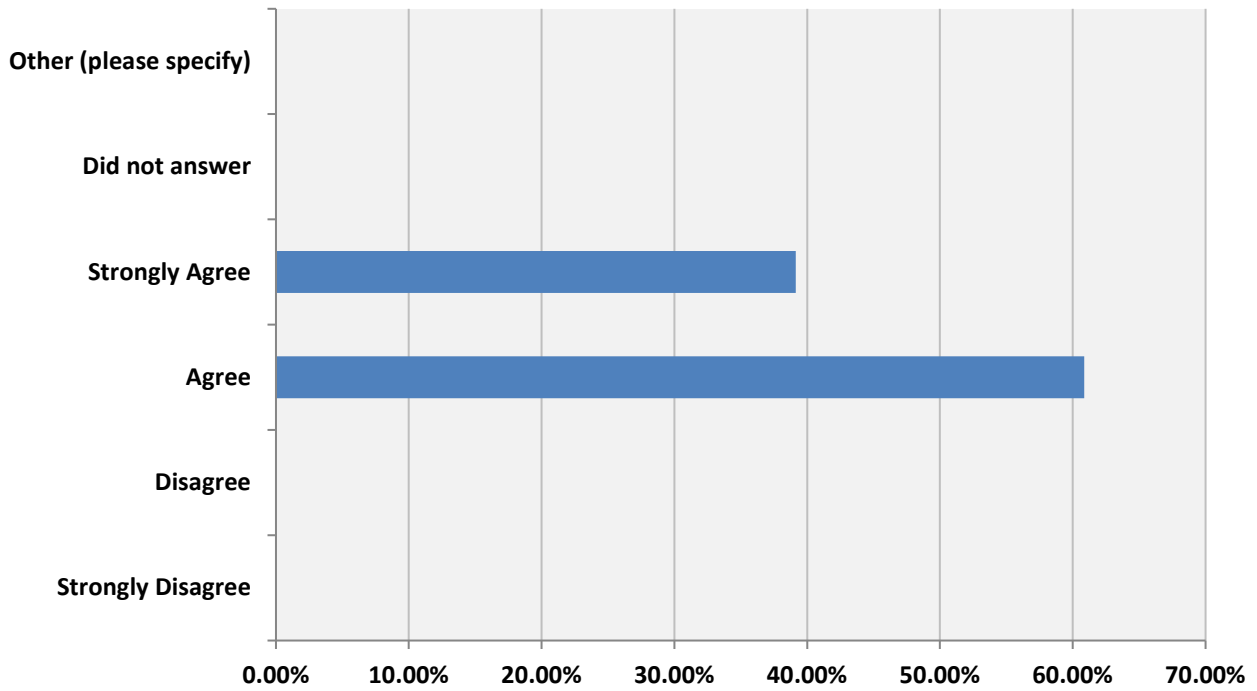
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	60.87%	14
Strongly Agree	39.13%	9
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		**23**

Q25. I learned to plan and manage my work
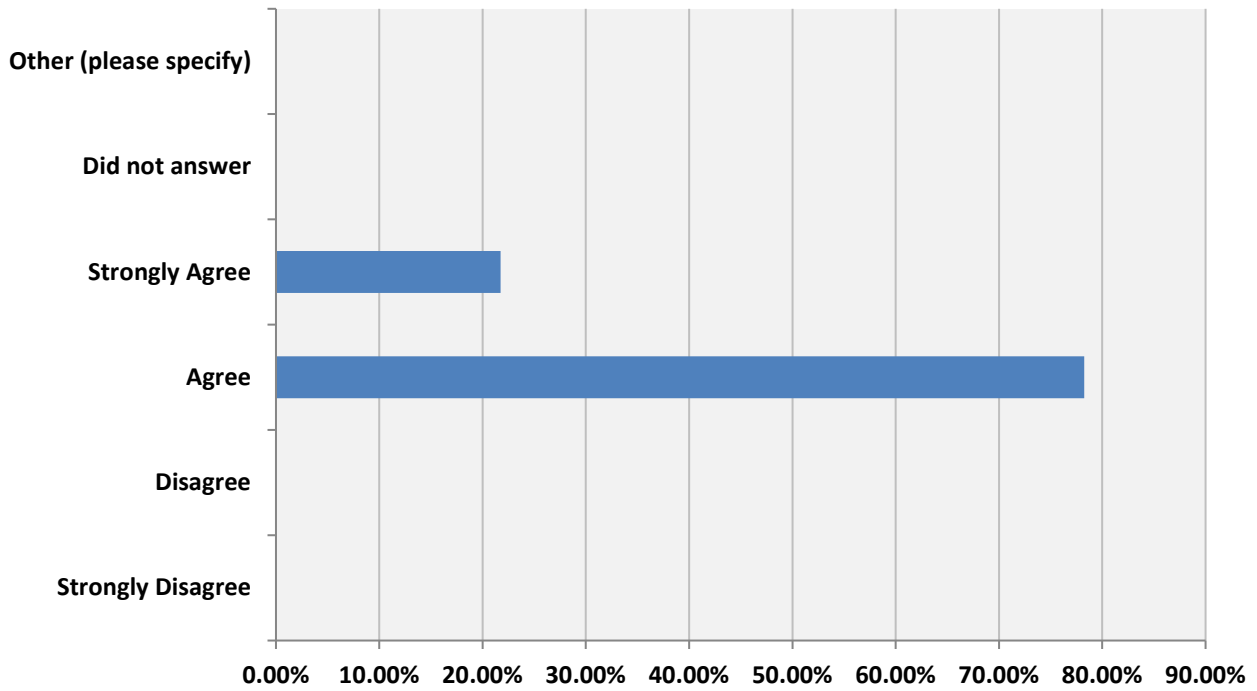
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**0.00%**	0
Agree	**78.26%**	18
Strongly Agree	**21.74%**	5
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q26. The training used up-to-date equipment, facilities and materials
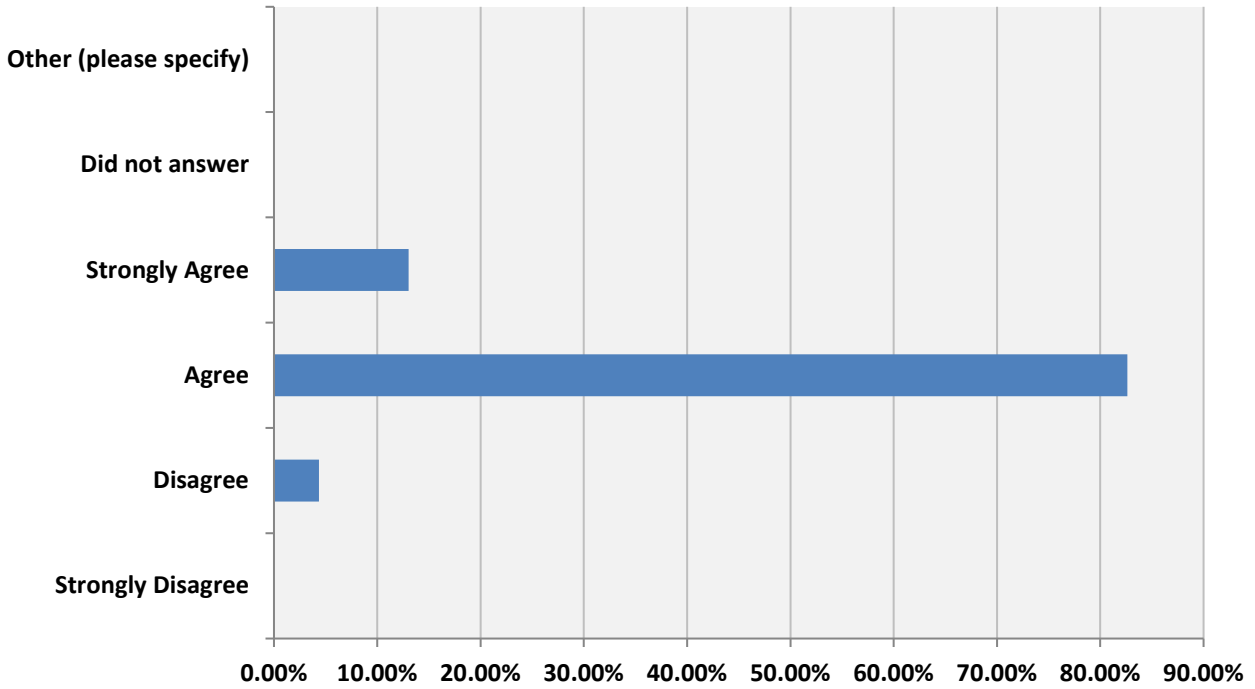
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	82.61%	19
Strongly Agree	13.04%	3
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q27. I approached trainers if I needed help
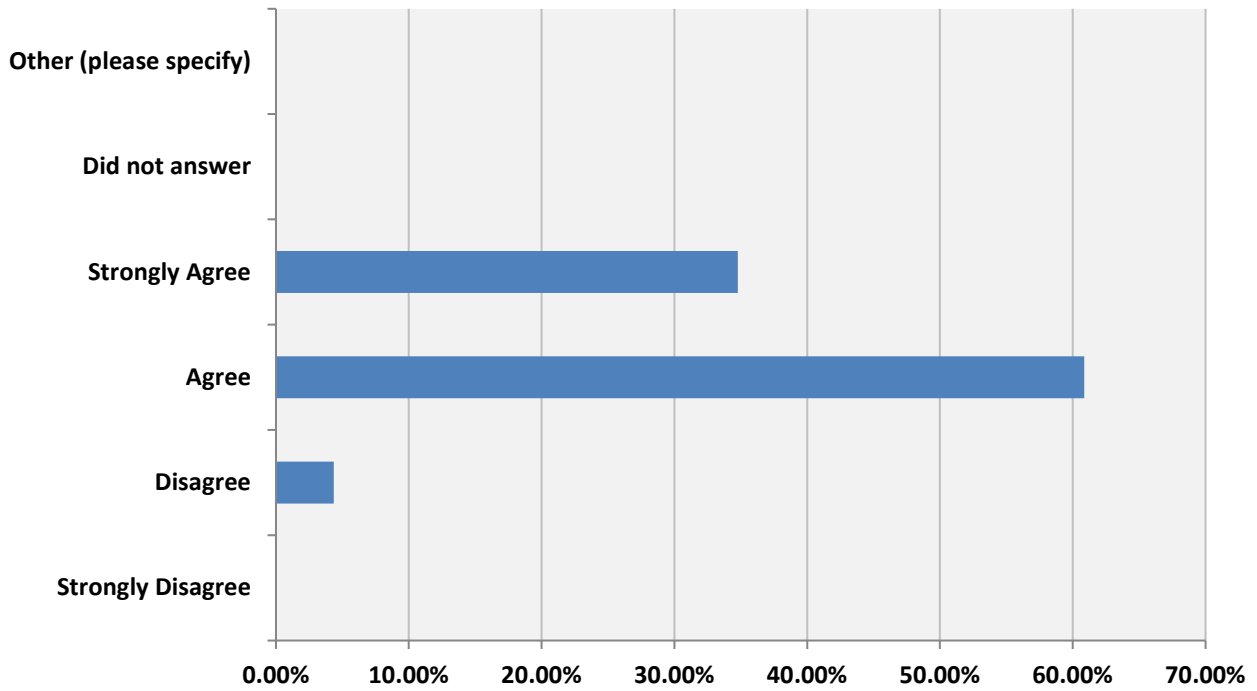
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**4.35%**	1
Agree	**60.87%**	14
Strongly Agree	**34.78%**	8
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q28. Trainers made the subject as interesting as possible
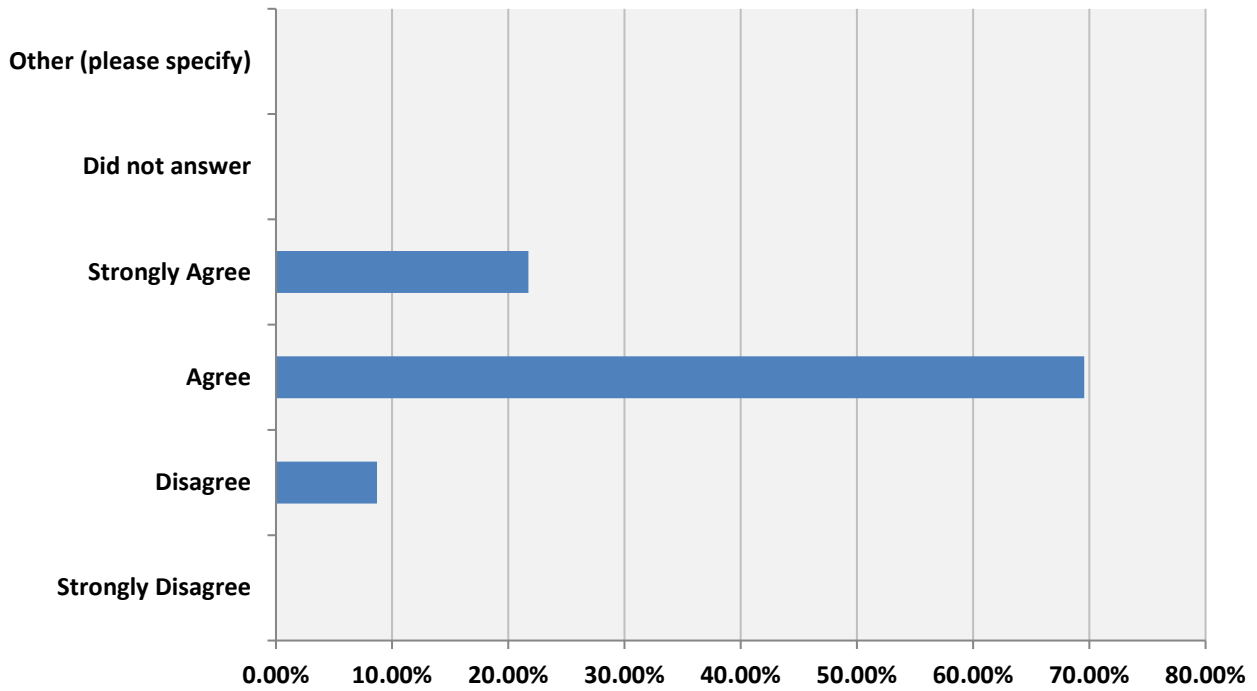
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	69.57%	16
Strongly Agree	21.74%	5
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		**23**

Q29. I would recommend the training to others
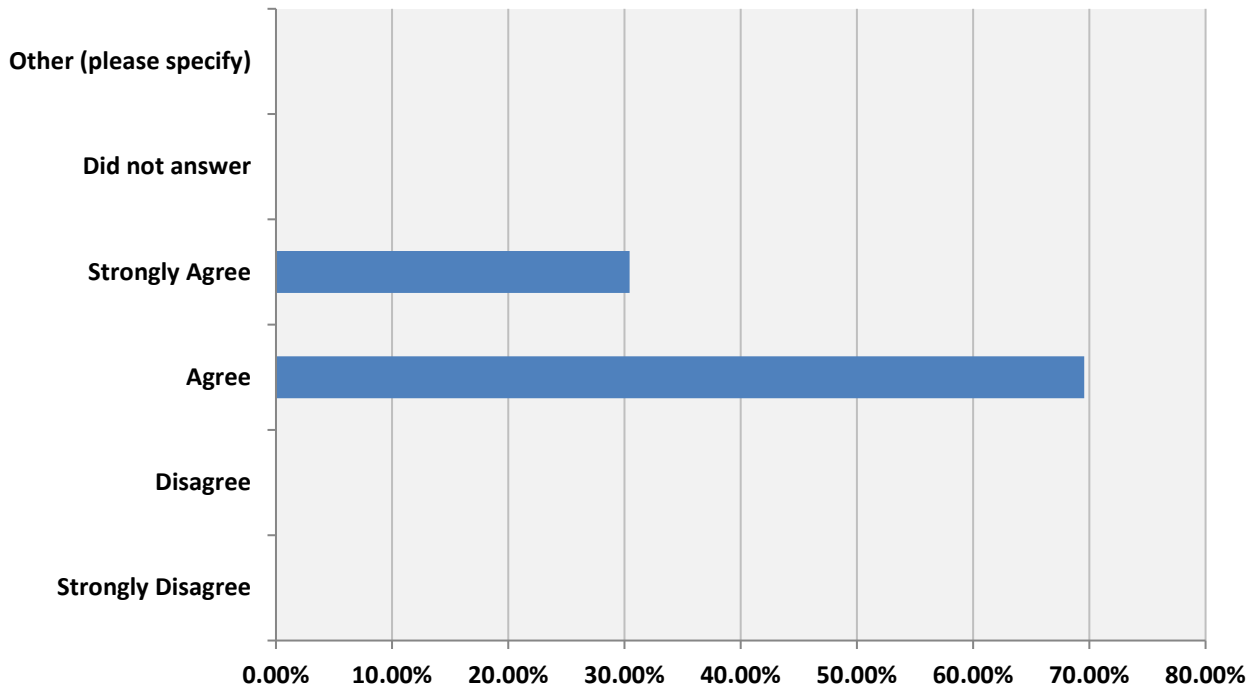
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	0.00%	0
Agree	69.57%	16
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q30. The training organisation gave appropriate recognition of existing knowledge and skills
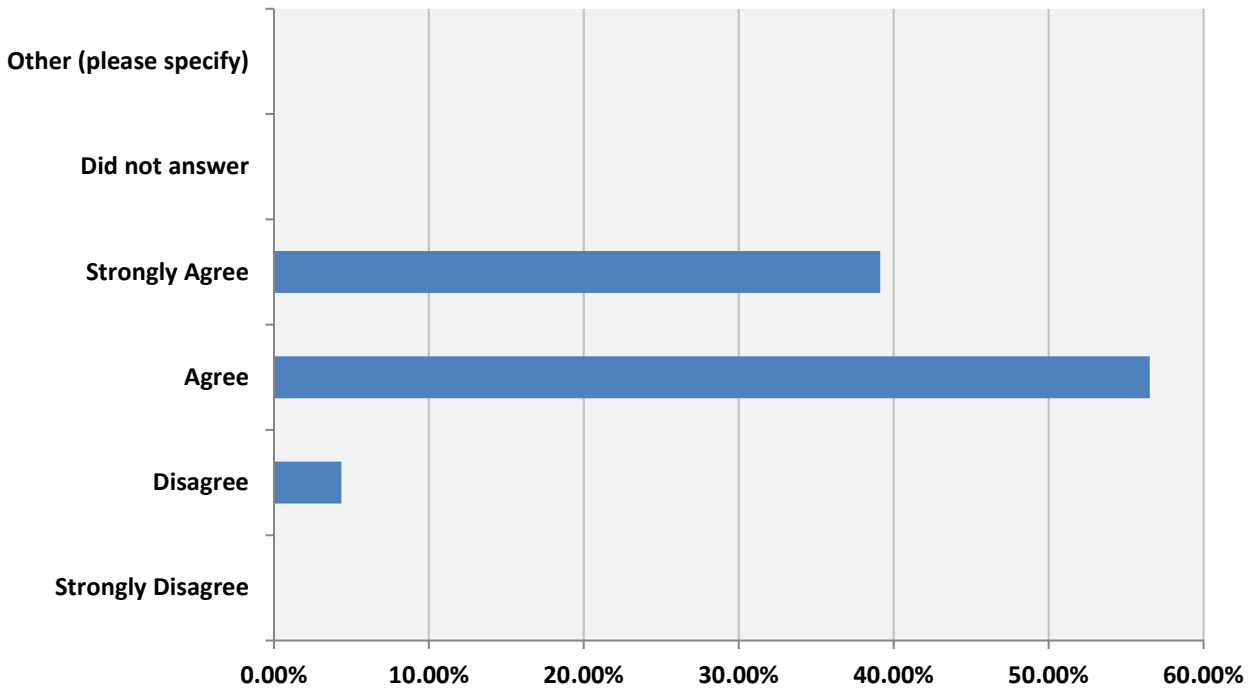
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	56.52%	13
Strongly Agree	39.13%	9
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		**23**

Q31. Training resources were available when I needed them
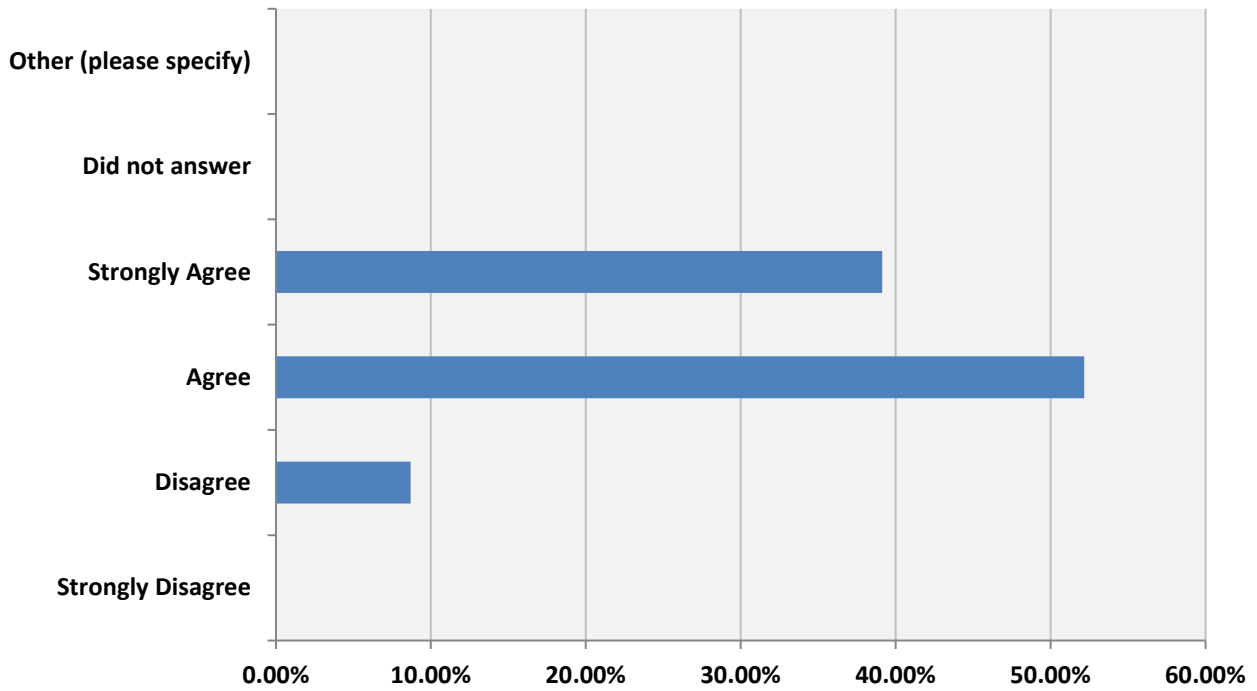
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	52.17%	12
Strongly Agree	39.13%	9
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q32. I was given enough material to keep up my interest
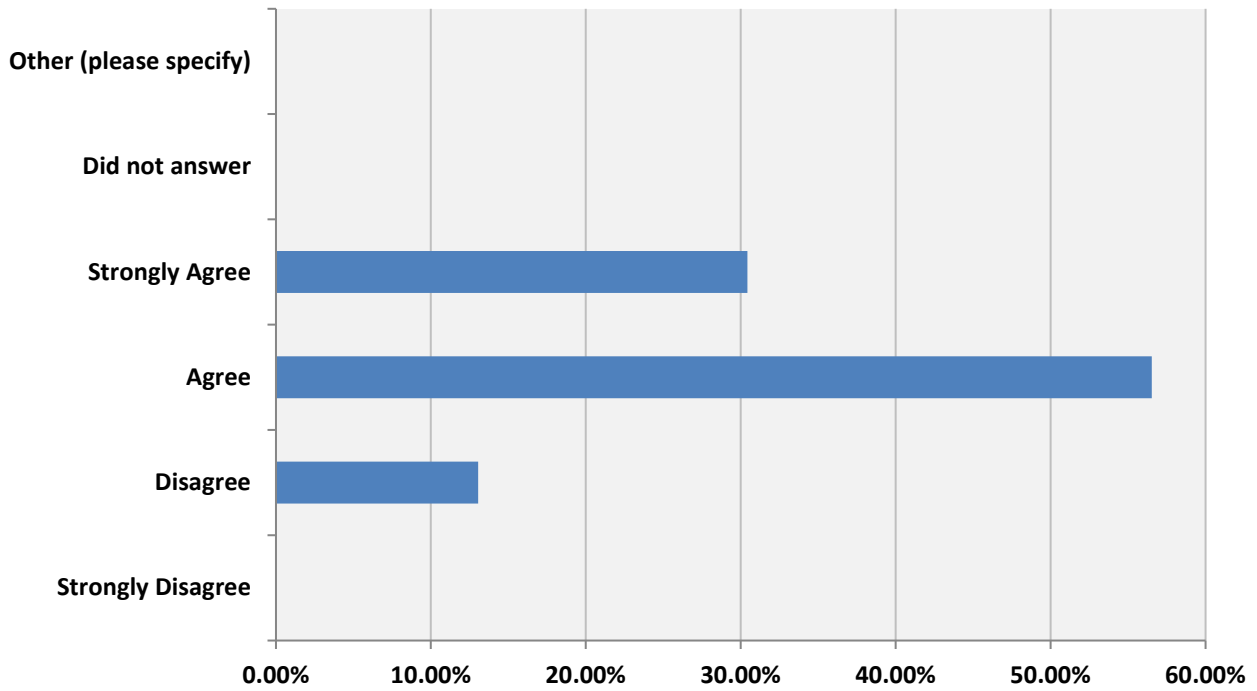
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	13.04%	3
Agree	56.52%	13
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q33. The training was flexible enough to meet my needs
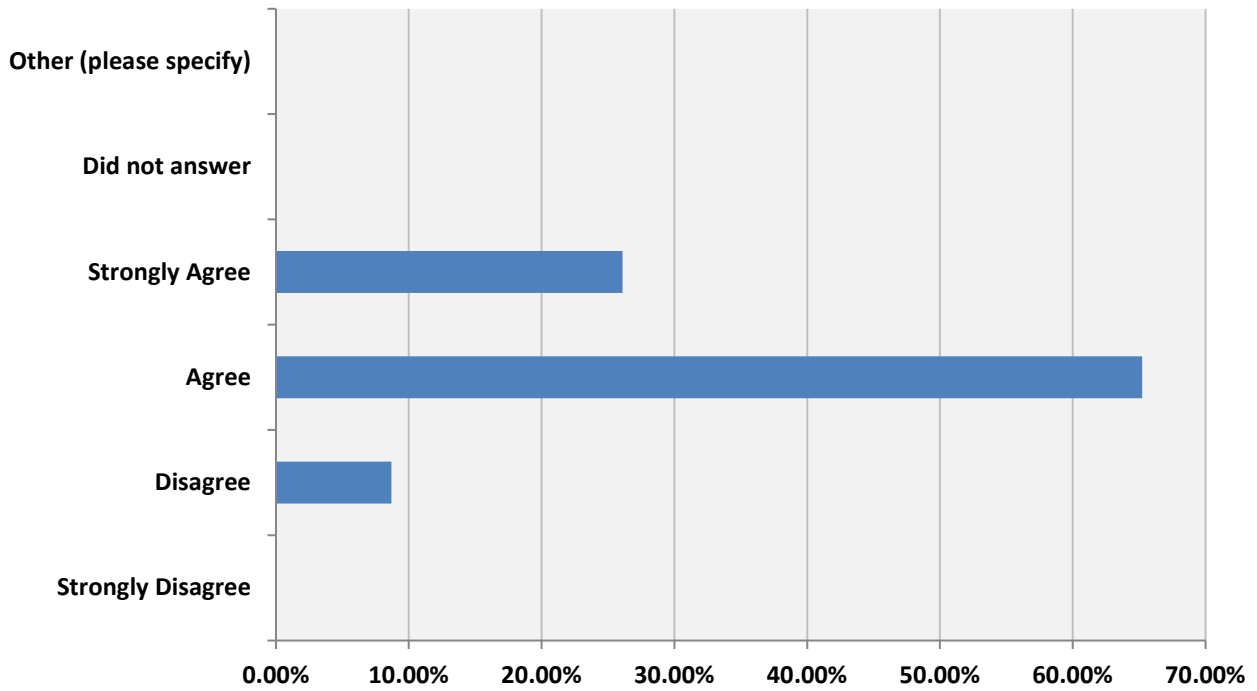
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	8.70%	2
Agree	65.22%	15
Strongly Agree	26.09%	6
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		23

Q34. Trainers encouraged learners to ask questions
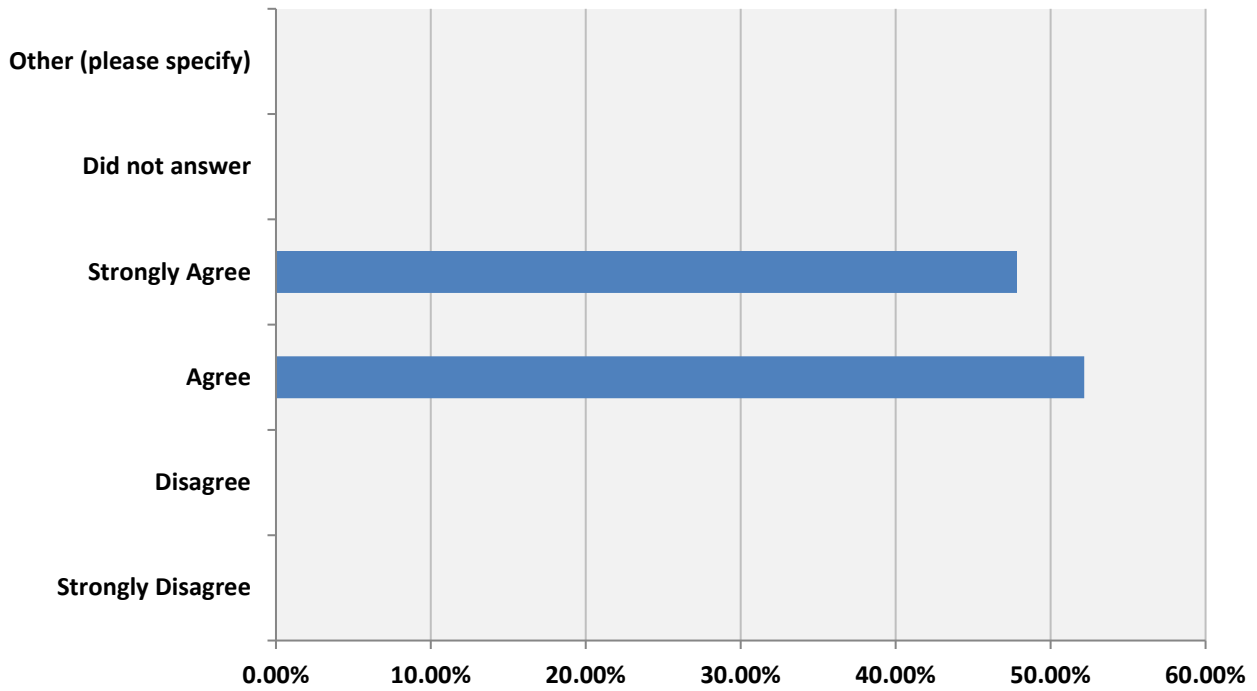
Answer Choices	Responses	
Strongly Disagree	**0.00%**	0
Disagree	**0.00%**	0
Agree	**52.17%**	12
Strongly Agree	**47.83%**	11
Did not answer	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**23**

Q35. Trainers made it clear right from the start what they expected from me.
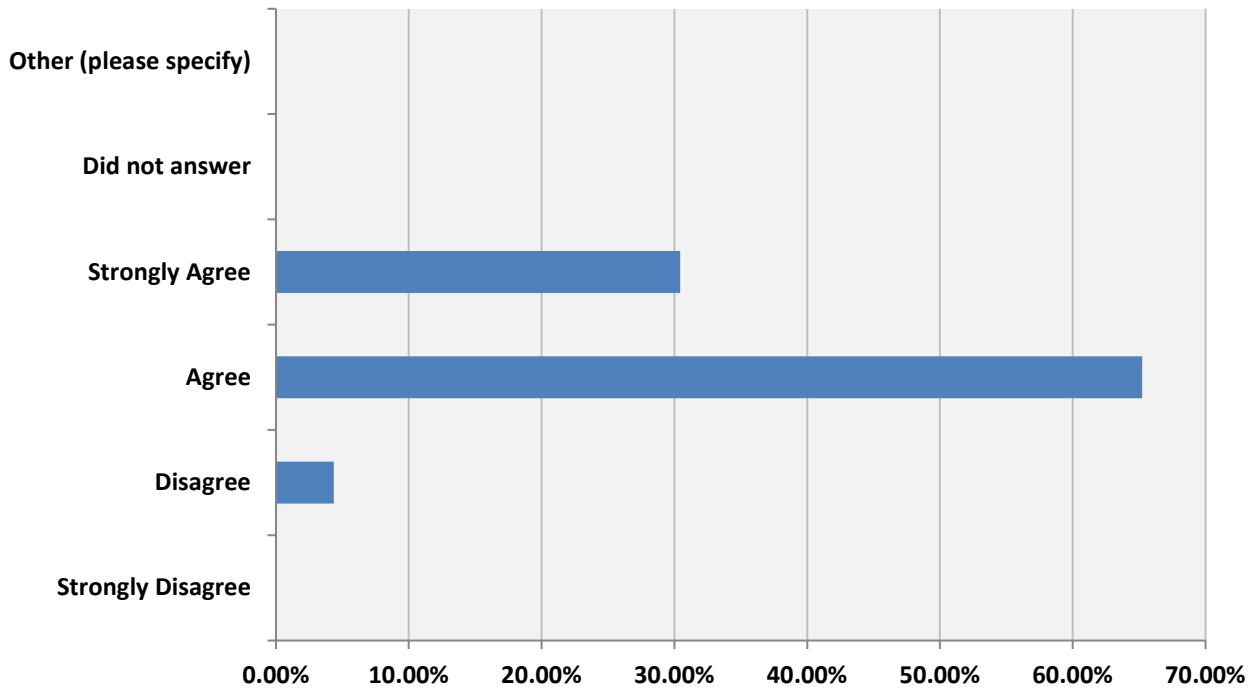
Answer Choices	Responses	
Strongly Disagree	0.00%	0
Disagree	4.35%	1
Agree	65.22%	15
Strongly Agree	30.43%	7
Did not answer	0.00%	0
Other (please specify)	0.00%	0
Total		**23**

Q36. What were the BEST ASPECTS of the training?

#	Responses	
1	Big room; good teachers; volunters	
2	Big rooms; good teacher; organised; volunteers	
3	Best things my class is big, good teacher, good student. NMLL is good organise good volenteer.	
4	Volunteers; good teachers	
5	Big rooms; good teachers; organised; volunteers	
6	Big rooms; good teachers; organised; volunteers	
7	Flexible friend and teacher; volunteers	
8	Grammar	
9	Big rooms; good teachers; volunteers; organised	
10	Big rooms; good teachers; volunteers; organised	
11	Working in a group; meeting others; improving my speaking; mor reading	
12	Improving my speaking; writing and anderstanding of English; working in group; location	
13	Improve my English	
14	Improve my English	
15	I learned a lot of reading and lisenning.	
16	Useful practical skills; news; vocabulary expansion	
17	Real events; useful practical skills; news; vocabulary expansion	
18	Reading and writteing	
19	This courses help me understand English and I felf confident when I speaking	
20	The best aspects of the training I can speak well and use computer to search information	
21	Help me to recognize some things were I need focus on for improve my skills.	
22	I did a lot of reading and speaking practice.	
23	Teacher Rosie have excellent knowledge and experience of teaching and training in class	
24		
25		
26		
27		
28		

Q37. What aspects of the training were most in need of improvement?
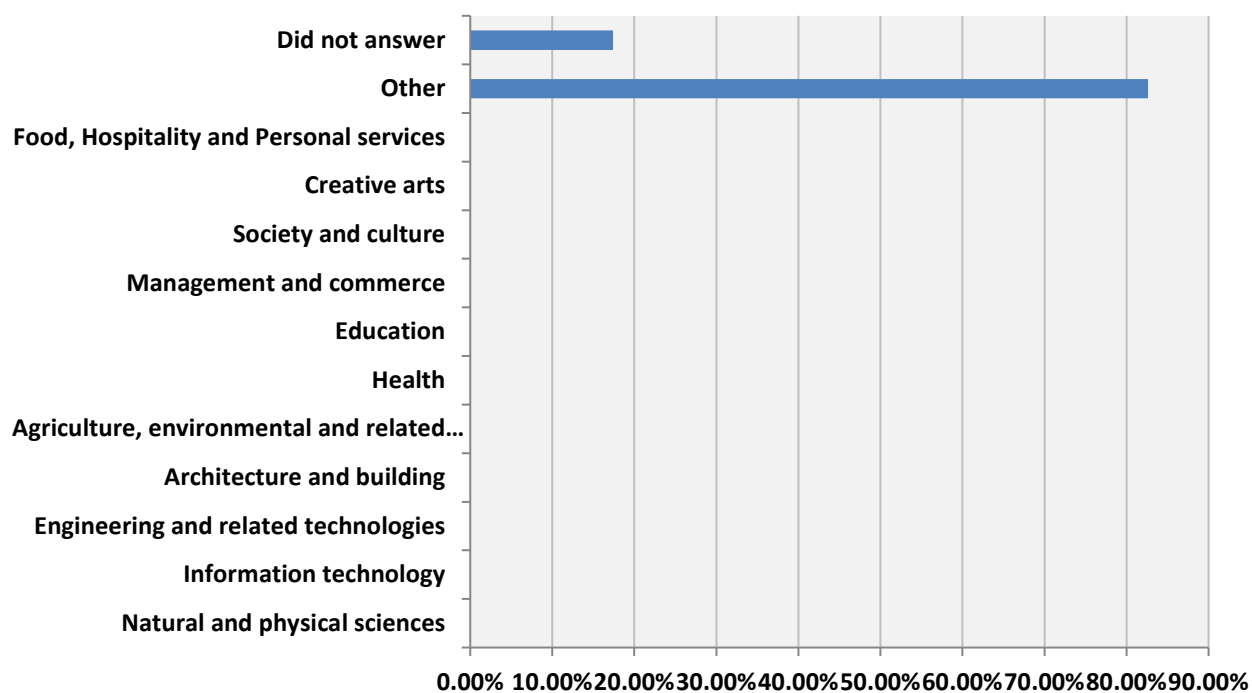
#	Responses
1	Toilets; levels in one class
2	Toilets; levels in one class
3	Toilet; level in one class, one and two is mixing, no enough class; no pray room
4	Levels in one class
5	Toilets; levels in one class
6	Toilets; levels in one class
7	Toilets
8	Levels in one class
9	Toilets; levels in one class
10	Toilets; levels in one class
11	Mor computeter; speaking; mor reads
12	More computer; more speaking patices
13	Speaking
14	Speaking & listening
15	I need more speaking and pronouciation.
16	Listening to the original speech
17	Listening to the original speech
18	Speaking and listening
19	I would like to have more time to listening and communicate English with other people.
20	I need in improve my listening and vocabulary.
21	Need improve the way to teach, depend the skills of each student and encourage a litte bit to the students.
22	I need to improve my listening, writing and vocabularies.
23	More flexible time choice for training lesson.
24	
25	
26	
27	
28	
29	

Q38. What type of qualification are you currently enrolled in?
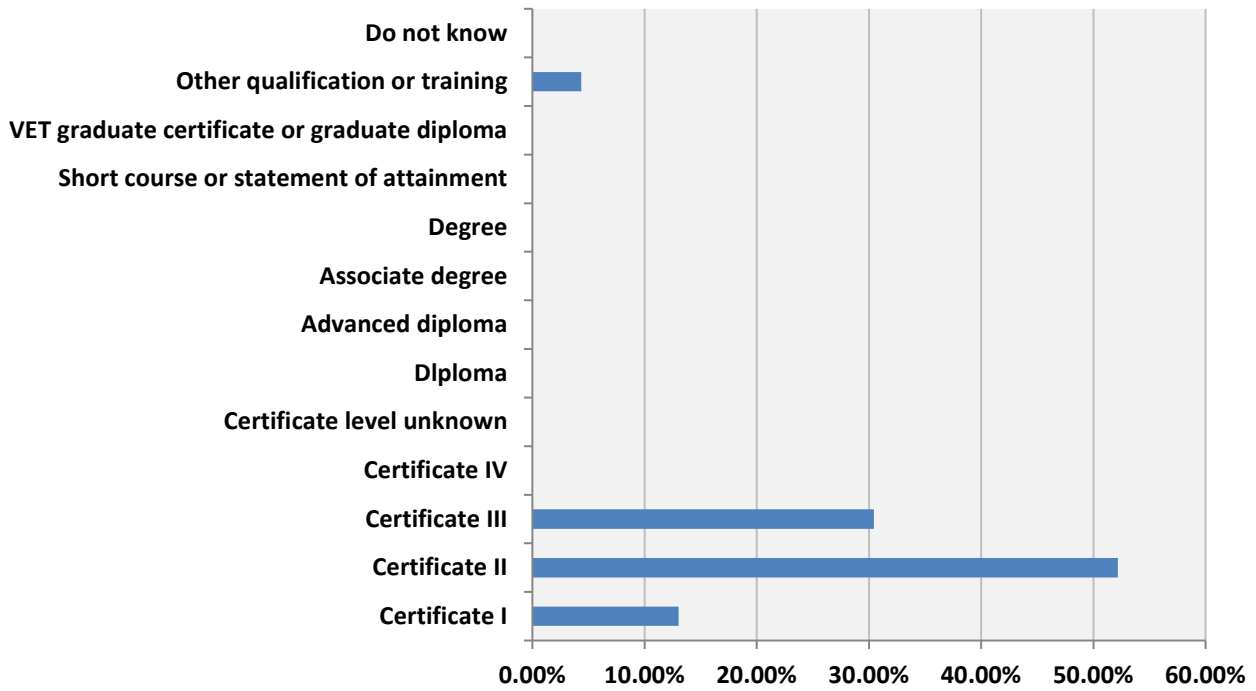
Answer Choices	Responses	
Certificate I	13.04%	3
Certificate II	52.17%	12
Certificate III	30.43%	7
Certificate IV	0.00%	0
Certificate level unknown	0.00%	0
DIploma	0.00%	0
Advanced diploma	0.00%	0
Associate degree	0.00%	0
Degree	0.00%	0
Short course or statement of attainment	0.00%	0
VET graduate certificate or graduate diploma	0.00%	0
Other qualification or training	4.35%	1
Do not know	0.00%	0
Total		**23**

Q39. What is the broad field of your current training?

Answer Choices	Responses	
Natural and physical sciences	**0.00%**	0
Information technology	**0.00%**	0
Engineering and related technologies	**0.00%**	0
Architecture and building	**0.00%**	0
Agriculture, environmental and related technologies	**0.00%**	0
Health	**0.00%**	0
Education	**0.00%**	0
Management and commerce	**0.00%**	0
Society and culture	**0.00%**	0
Creative arts	**0.00%**	0
Food, Hospitality and Personal services	**0.00%**	0
Other	**82.61%**	19
Did not answer	**17.39%**	4
Total		**23**

1 STUDENT CHOSE BOTH OTHER & FOOD/ HOSPITALITY & PERSIONAL SERVICES

Q40. What is the full title of your current qualification or training?

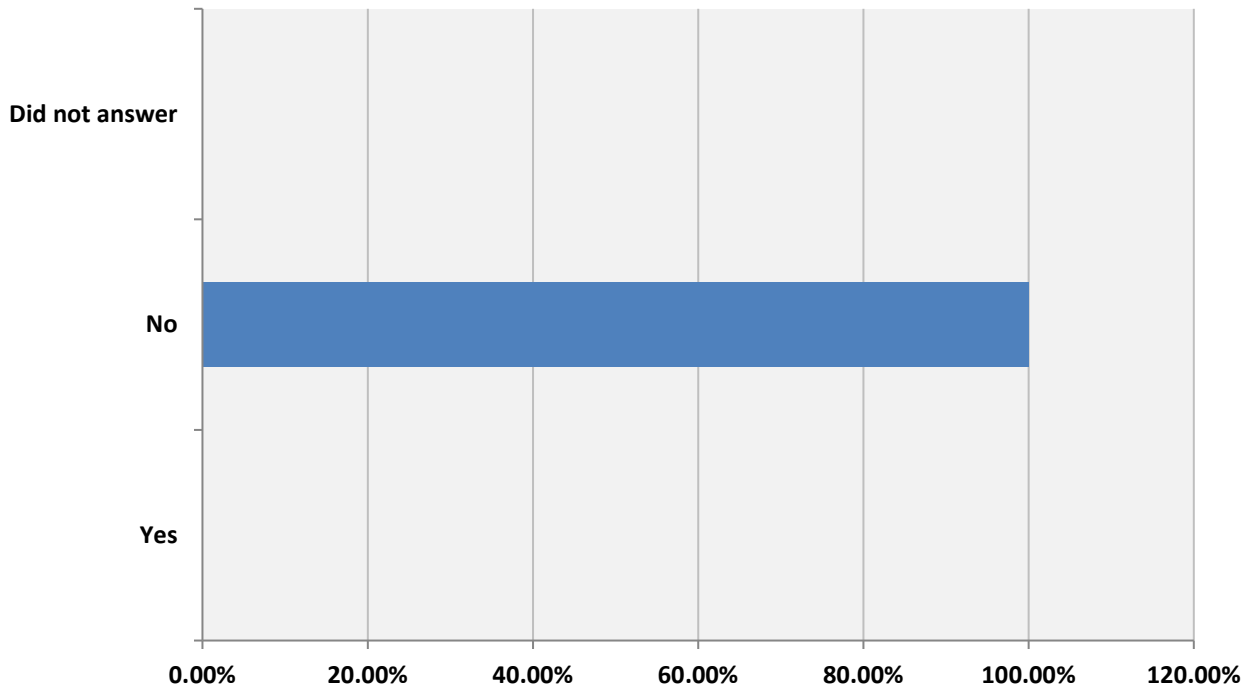| #	Responses
1	Certificate 1 in EAL (3)
2	Certificate 2 in EAL (12)
3	Certificate 3 EAL (7)
4	Others (1)
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
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Q41. In what month and year did you start your current training?

#	Responses
1	February 2019 (13)
1	May 2019 (3)
3	August 2019 (2)
4	October 2019 (1)
5	February 2018 (1)
6	2001 (1)
7	November 2018 (1)
8	2013 (1)
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Q42. Are you undertaking an apprenticeship or traineeship?

Answer Choices	Responses	
Yes	0.00%	0
No	100.00%	23
Did not answer	0.00%	0
Total		23

Q43. Did you get any recognition of prior learning towards your training such as subject exemptions, course credits or advanced standing?
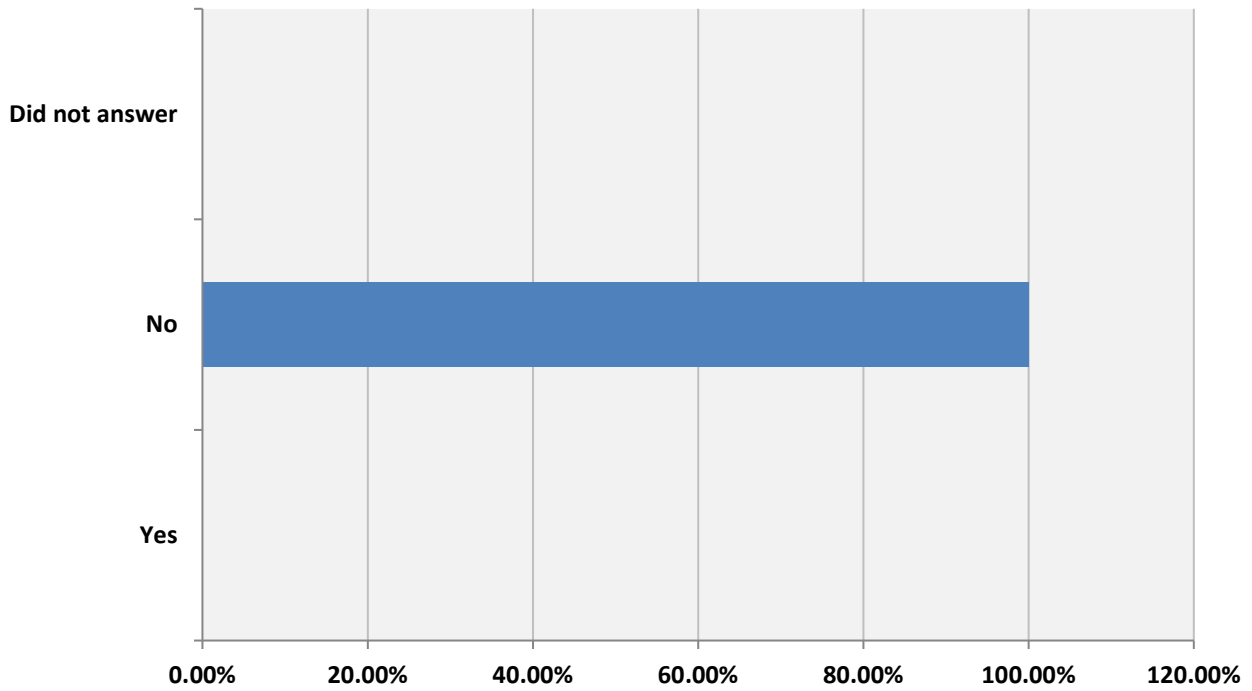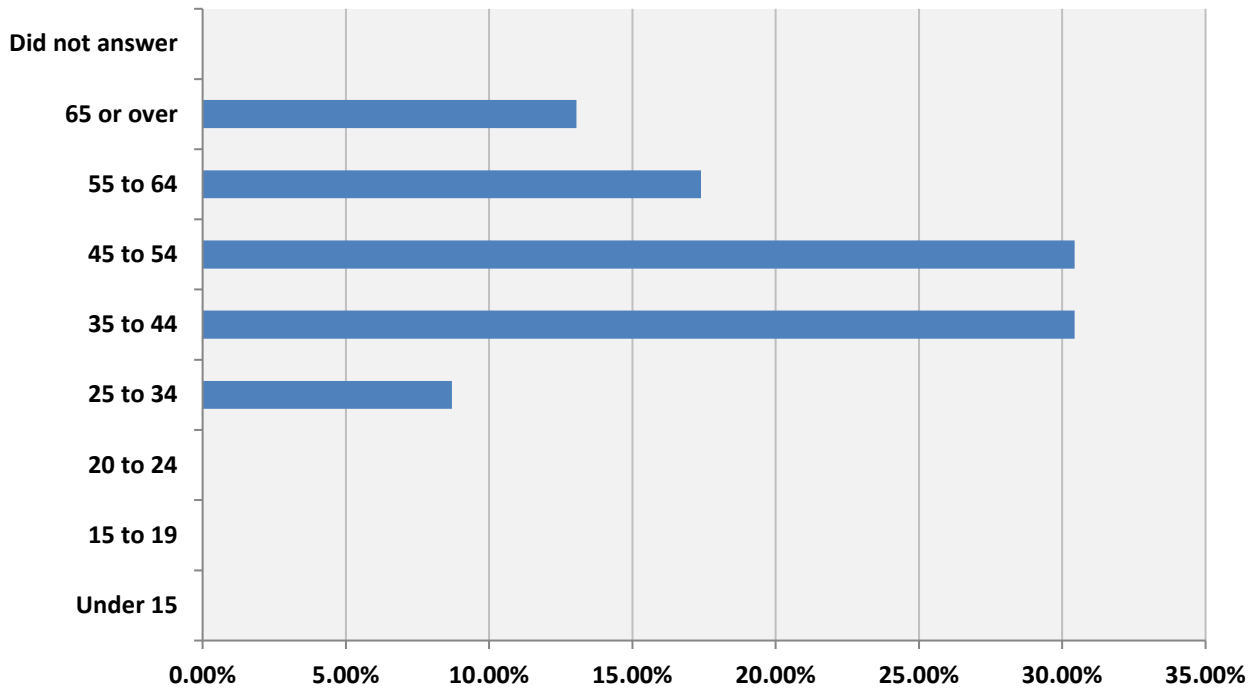

Answer Choices	Responses	
Yes	**0.00%**	0
No	**100.00%**	23
Did not answer	**0.00%**	0
Total		**23**

Q44. Are you female or male?
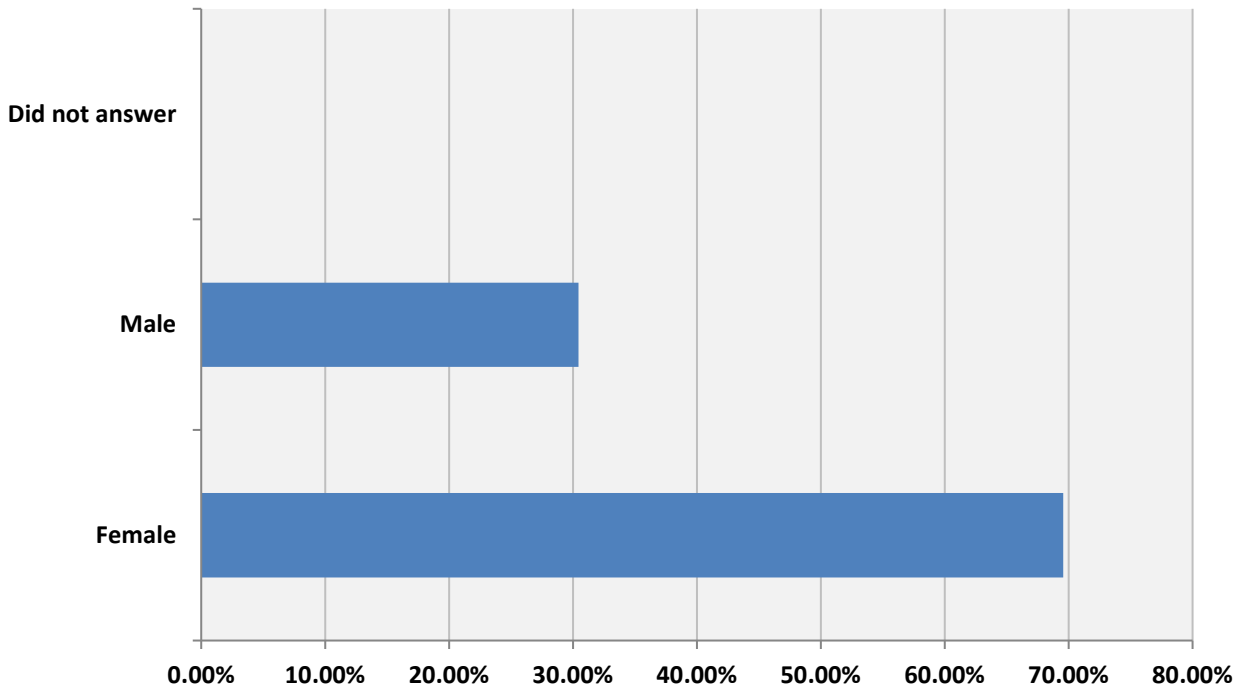
Answer Choices	Responses	
Female	**69.57%**	16
Male	**30.43%**	7
Did not answer	**0.00%**	0
Total		**23**

Q45. What is your age in years?

Answer Choices	Responses	
Under 15	**0.00%**	0
15 to 19	**0.00%**	0
20 to 24	**0.00%**	0
25 to 34	**8.70%**	2
35 to 44	**30.43%**	7
45 to 54	**30.43%**	7
55 to 64	**17.39%**	4
65 or over	**13.04%**	3
Did not answer	**0.00%**	0
Total		**23**

Q46. Are you of Aboriginal or Torres Strait Islander origin?
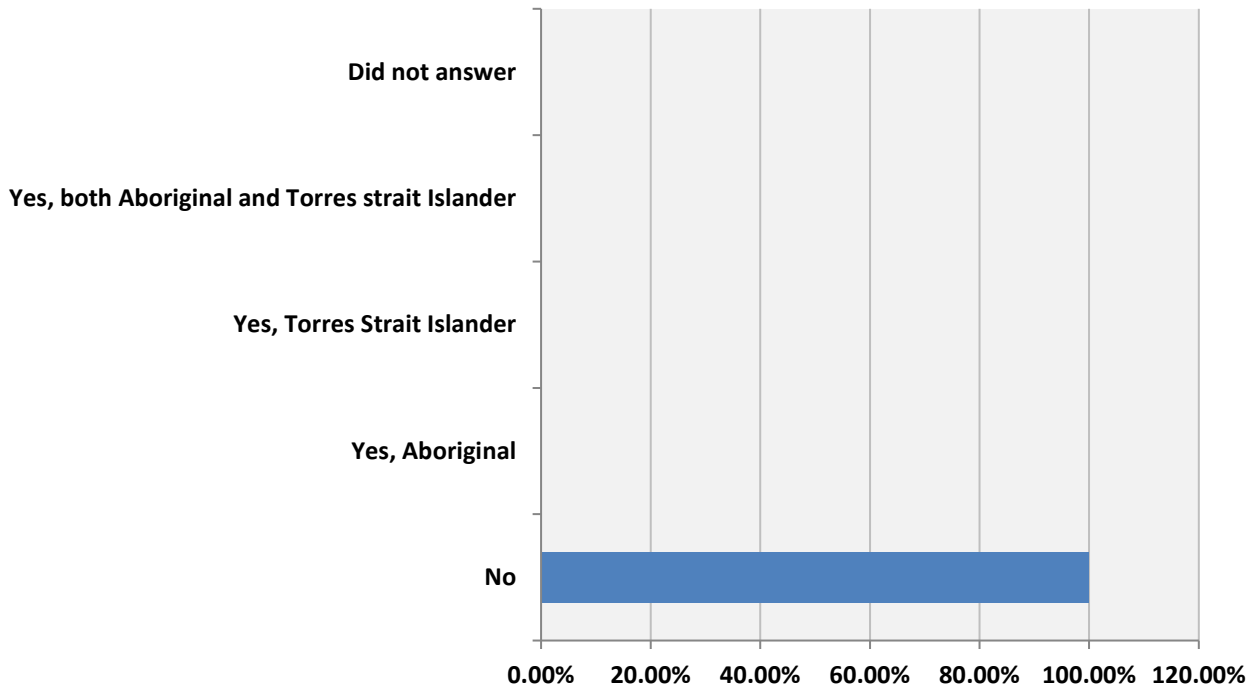
Answer Choices	Responses	
No	**100.00%**	23
Yes, Aboriginal	**0.00%**	0
Yes, Torres Strait Islander	**0.00%**	0
Yes, both Aboriginal and Torres strait Islander	**0.00%**	0
Did not answer	**0.00%**	0
Total		**23**

Q47. Do you speak a language other than English at home?
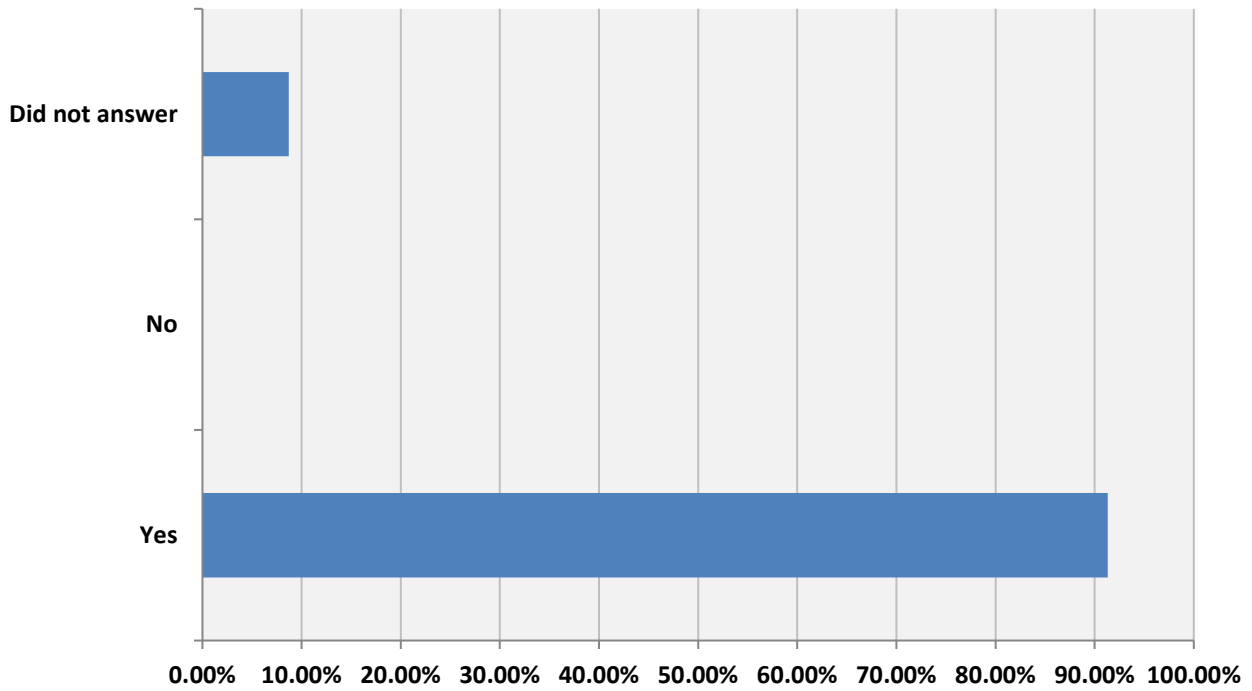
Answer Choices	Responses	
Yes	**91.30%**	21
No	**0.00%**	0
Did not answer	**8.70%**	2
Total		**23**

Q48. Are you a permanent resident or citizen of Australia?
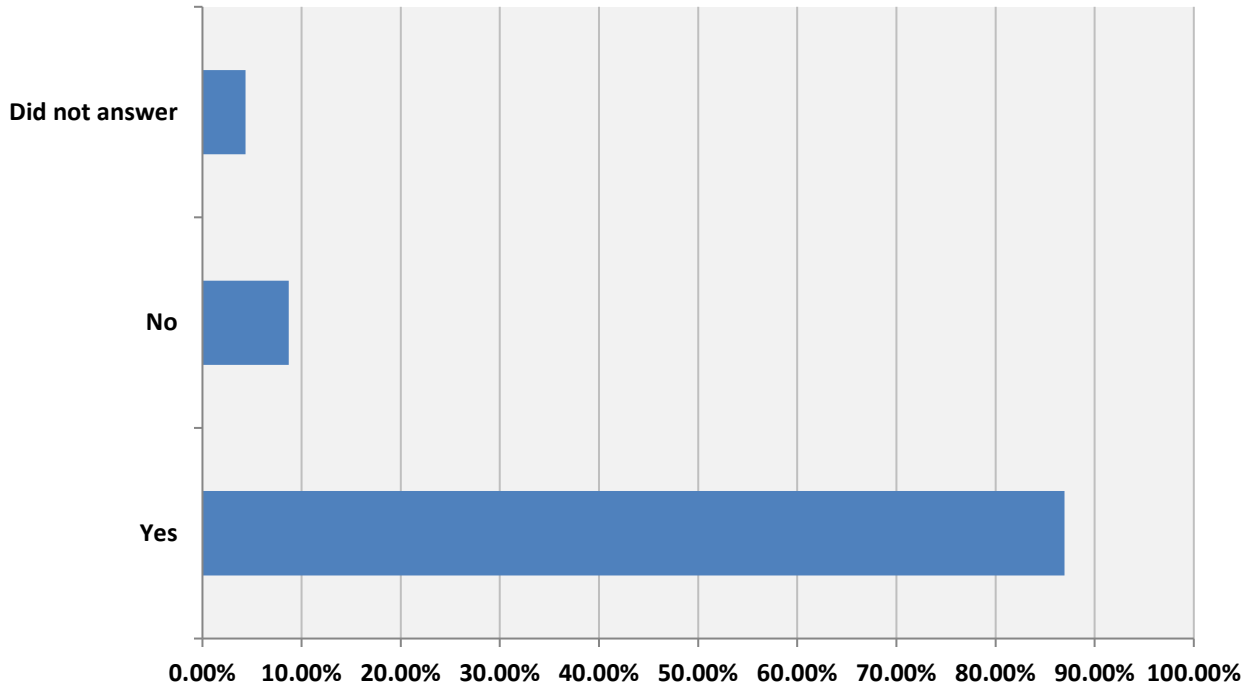
Answer Choices	Responses	
Yes	**86.96%**	20
No	**8.70%**	2
Did not answer	**4.35%**	1
Total		**23**

Q49. Do you consider yourself to have a disability, impairment, or long-term condition?
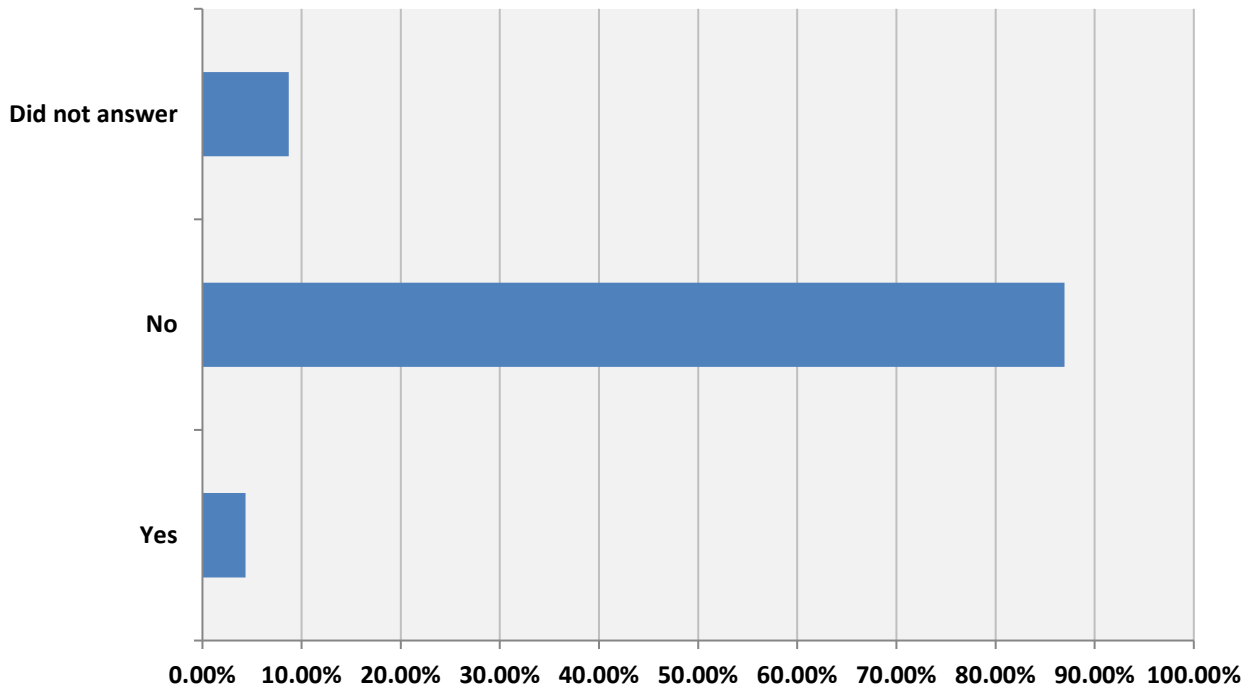
Answer Choices	Responses	
Yes	**4.35%**	1
No	**86.96%**	20
Did not answer	**8.70%**	2
Total		**23**

Q50. What is the postcode of your main place of residence?

#	Responses
1	3051 (19)
2	3021 (1)
3	3055 (1)
4	3764 (1)
5	3053 (1)
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