

NMLL AQTF Audit Report– Rectification Table November 2010

Conditions and Standards audit report indicated non-compliance with the following:

Condition/ Standard/ Guideline	Details	Actions completed	Rectification
Condition 6	Certification & Issuing of Qualifications & Statements of Attainment	Ensure WISENET is set up to enable Quality indicator data to be provided by 30 th June each year	
Condition 8	Accuracy and Integrity of Marketing	NRT logo relocated on NMLL Brochure	Rectified June 2011 Rectified December 2010
Standard 1.1	The RTO collects, analyses and acts on relevant data for continuous improvement of training and assessment	Implement Quality Indicator surveys and data collections	Rectified December 2010
Standard 1.2	Strategies for training and assessment meet the requirements of the relevant Training Package or accredited course and are developed in consultation with industry	Certificate III in ESL Employment removed from scope (not in use)	Rectified 30th April 2011
Standard 1.3	Staff, facilities, equipment and training and assessment materials used by the RTO are consistent with the requirements of the Training Package or accredited course and the RTO's own training and assessment strategies	Assessment Tool plan complete- with sufficient assessment tools to cover all units of competency required to complete qualifications on scope	Rectified
Standard 1.4	Training and assessment is delivered by trainers and assessors who: (a) have the necessary training and assessment competencies as determined by the National Quality Council or its successors, and	Vocational qualifications complete and evidenced for all staff	Rectified June 2011

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	 (b) have the relevant vocational competencies at least to the level being delivered or assessed, and (c) can demonstrate current industry skills directly relevant to the training/assessment being undertaken, and (d) (d) continue to develop their Vocational Educational and Training (VET) knowledge and skills as well as their industry currency and trainer/assessor competence 		
Standard 1.5	Assessment including Recognition of Prior Learning (RPL): (a) meets the requirements of the relevant Training Package or accredited course (b) is conducted in accordance with the principles of assessment and the rules of evidence (c) meets workplace and, where relevant, regulatory requirements (d) is systematically validated	Procedure document for assessment & Validation developed Sufficient quality assessment tools to cover all the units required by each qualification on the scope of registration Simplify assessment task information for assessors and attitude the standard of performance expected and	Rectified 30th April 2011 The state of the
		stipulate the standard of performance expected and include model answers	Rectified 30th June 2011
Standard 3.1	The RTO's management of its operations ensures clients receive the services detailed in their agreement with the RTO	Develop and implement procedures for student records which cover entering archiving and retrieval of information	Rectified May 2011
Standard 3.4	The RTO manages records to ensure their accuracy and integrity	Staff have access to view Electronic Records	Rectified June 2011

Condition/ Standard/ Guideline	Details	Actions completed	Rectification
		Ensure all student achievements are promptly recorded in data Collection System WISENET	Rectified June 2011
Guideline 2	Quality Assurance, Review and Evaluation Processes	Validation Procedure developed and cycle of validation of all assessment tools by qualified assessors in place	Rectified 30th April 2011
Guideline 5	Teaching, Learning and Assessment	Implemented use of Unit Overview for all leaners across all courses	Rectified February 2011
		Tasks include information to assessor on how to make assessment decisions e.g. model answers	Rectified July 2011
		Provide Space for student signature on assessment record cover sheet	Rectified February 2011
		Further developed Assessment mapping against required skills, knowledge and critical aspects of evidence	Rectified June 2011
		Developed an Assessment validation plan –showing which units will be validated over a tree year cycle	Rectified April 2011